

# 2021 ANNUAL REPORT

62<sup>nd</sup>

YEAR OF CONTINUOUS SERVICES



**The Universal The Universal The Universal Insurance Co. Ltd.** 



# CONDOLENCE

The Board of Directors and all the employees of the Company Condoles the sad demise of

# Mr. Raza Kuli Khan Khattak (Chairman)

of the Board of Directors of The Universal Insurance Co. Ltd., who passed away on Friday March 18, 2022 May Allah rest his soul in eternal peace and give the family courage and fortitude to bear this loss. His contributions toward the entire Bibojee Group of Companies are highly admirable.



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We, at Universal Insurance Company Limited recognize the importance of satisfying our customers by consistently providing quality insurance service in accordance with their needs and expectations. We strive to be competent partner of our customers against insured perils.

# **OUALITY POLICY**

We, strive to provide our customers cost effective insurance cover by continually increasing the productivity of our employees. To increase productivity, we conduct regular training programs during which employees are assessed and allocated a career path in accordance with their performance.

We diligently follow the applicable laws ensure strict compliance by conducting regular internal audit and educating our employees about the law.

We try to improve our services by continually assessing our systems and procedures bases on customers and team feedback. We strive to maintain a customer focused approach by ensuring that our service is delivered to the customer on time, according to the customer required specifications and with in our stipulated Cost.

# CORPORATE INFORMATION

Mr. Gohar Ayub Khan	<b>Chief Executiv</b>
Mr. Ahmed Kuli Khan Khattak	
Mrs. Shahnaz Sajjad Ahmed	
Mr. Mvhammad Imran Malik	
Mr. Haroon Ahmed Zuberi	
Mr. Khalid kuli Khan Khattak	
Mr. Amir Raza	
Mr. Ashfaq Ahmed	
Mr. Liaqat Ali Shavkat	
Mr. Abdul Waheed Chaudhry	
M/s. Junaidy Shoaib Asad	
Chartered Accountants	
Rana Muhammad Aamir Zulfiqar (Advocate)	
M/s. Hameed Majeed Associates (Pvt.) Ltd.	
H.M House, 7-Bank Square, Lahore	
	817
Universal Insurance House	
63-Shahrah-e-Ouaid-e-Azam, Lahore, 54000	
Pakistan	
Ph: 042-37353453-37353458	
Email: info@vic.com.pk	
	Mr. Ahmed Kuli Khan Khattak Mrs. Shahnaz Sajjad Ahmed Mr. Muhammad Imran Malik Mr. Haroon Ahmed Zuberi Mr. Khalid kuli Khan Khattak Mr. Amir Raza Mr. Ashfaq Ahmed Mr. Liaqat Ali Shaukat Mr. Abdul Waheed Chaudhry M/s. Junaidy Shoaib Asad Chartered Accountants Rana Muhammad Aamir Zulfiqar (Advocate) M/s. Hameed Majeed Associates (Pvt.) Ltd. H.M House, 7-Bank Square, Lahore Phone # 042-37235081-82 Fax: # 042-37358 Universal Insurance House 63-Shahrah-e-Quaid-e-Azam, Lahore, 54000 Pakistan Ph: 042-37353453-37353458 Fax: 042-37230326 Web: www.uic.com.pk



# **BOARD AND MANAGEMENT COMMITTEES**

Chairman

Member

Member

Member

Secretary

Chairman

Member

Member

Member

Chairman

Member

Member

Member

Secretary

Member/Secretary

#### **Board Committees:**

#### i) Ethics, Human Resource & Remuneration Committee

Mr. Haroon Ahmed Zuberi Mr. Ahmed Kuli Khan Khattak Mr. Gohar Ayub Khan Mr. Muhammad Imran Malik Mr. Liagat Ali Shaukat

#### ii) Investment Committee

Mr. Haroon Ahmed Zuberi Mr. Ahmed Kuli Khan Khattak Mr. Gohar Ayub Khan Mr. Muhammad Imran Malik Mr. Ashfaq Ahmed

#### iii) Audit Committee

Mr. Muhammad Imran Malik Mr. Haroon Ahmed Zuberi Mr. Ahmed Kuli Khan Khattak Mrs. Shahnaz Sajjad Ahmed Mr. Abdul Waheed Ch.

#### **Management Committees:**

#### iv) Underwriting, Reinsurance & Co-Insurance Committee;

Mr. Muhammad Imran Malik	Chairman	Independent
Mr. Gohar Ayub Khan	Member	Executive
Mr. Muhammad Alyas	Member/Secretary	

#### v) Claims Settlement Committee;

Mr. Haroon Ahmed Zuberi Mr. Gohar Ayub Khan Mr. Ahmed Kuli Khan Khattak Mr. Amir Raza Mr. Abdul Waheed Ch.

Chairman Member Member Member Secretary Independent Executive Non-Executive

#### vi) Risk Management & Compliance Committee

Mr. Gohar Ayub Khan	Chairman	Executive
Mrs. Shahnaz Sajjad Ahmed	Member	Non-Executive
Mr. Amir Raza	Member	
Mr. Ashfaq Ahmed	Member	
Mr. Muhammad Alyas	Secretary	
	-	



Independent Non-Executive Executive (CEO) Independent Chief Financial Officer

Independent Independent Non-Executive Non-Executive



# NOTICE OF 62<sup>nd</sup> ANNUAL GENERAL MEETING

Notice is hereby given that the 62<sup>nd</sup> Annual General Meeting (AGM) of the Shareholders of The Universal Insurance Company Limited will be held on Friday April 29, 2022 at 10:30 A.M. at the registered office of the Company at Universal Insurance House, 63-Shahrah-e-Quaid-e-Azam, Lahore to transact the following business:-

#### A. ORDINARY BUSINESS

- 1. To confirm the minutes of the Annual General Meeting of the Company held on April 30, 2021 at Lahore.
- 2. To receive, consider, approve and adopt the annual audited accounts of the Company for the year ended December 31, 2021 and reports of the directors and auditors thereon.
- 3. To appoint auditors for the year ending December 31, 2022 and to fix their remuneration. The Board on recommendation of Audit Committee of the company has recommended the appointment of retiring auditors M/s. Junaidy Shoaib Asad Chartered Accountants as external auditor for the year 2022 being eligible, have offered themselves for re-appointment.

#### B. ANY OTHER BUSINESS

To transact any other business with the permission of the Chair.

By Order of the Board

(Liaqat Ali Shaukat) Company Secretary

Dated: April 08, 2022

#### NOTES:

1- Considering the situation on the spread of the COVID-19 and in the light of the relevant guidelines issued by SECP vide circular No. 4 of 2021 dated February 15, 2021, the Company has decided to facilitate its shareholders by also allowing the shareholders to attend the meeting through video link for their safety. For this, the shareholders are requested to register themselves by sending an email along with the following particulars at info@uic.com.pk before close of business hours on April 26, 2022.

Name of shareholder	CNIC No.	Folio No./ CDC Account No.	Contact No.	Email Address

The shareholders can also provide their comments/ questions for the proposed agenda items of the AGM at the email address <u>info@uic.com.pk</u>.

2- The Share Transfer Books of the Company will remain closed from April 22, 2022 to April 29, 2022 (both days inclusive). Transfer received in order at the office of the Company Share Registrar M/s. Hameed Majeed Associates, H.M House, 7-Bank Square Lahore up to the close of business on April 21, 2022 will be considered in time to attend and vote at the meeting.



- 3- A member entitled to attend and vote at the meeting may appoint another member as his/ her proxy to attend and vote instead of him/ her. Proxies, in order to be effective, must be received at the Registered Office of the Company duly stamped, signed and witnessed not later than 48 hours before the meeting. A member shall not be entitled to appoint more than one proxy.
- 4- CDC shareholders are requested to bring their original CNIC card, Account, Sub account numbers and participant's Number in Central Depository Company (CDC) for identification purpose for attending the meeting. In case of Corporate entity, the Board of Director's resolution/ Power of attorney with specimen signature of the nominee shall be produced (unless it has been provided earlier) at the time of the meeting.
- 5- Shareholders are requested to immediately notify shares registrar of the company promptly of any change in their addresses, if any and submit copy of valid CNIC if not submitted yet.
- 6- Form of proxy is appended to the annual report in both English and Urdu languages and can be downloaded from the Company's website.
- 7- The audited financial statements of the company for the year ended December 31, 2021 have been placed on the company website <u>www.uic.com.pk</u>
- 8- Members who desire to receive annual financial statements and notice of annual general meeting of the company through email in future are hereby requested to convey their consent to company secretary at email address <u>info@uic.com.pk</u> via email on a standard request form which is available on company website. It is the responsibility of the member to timely update of any change in their registered email address. Members can request a hard copy of Audited Financial Statements which shall be provided free of cost within seven days from the date of requisition.
- 9- As per Section 72 of the Companies Act, 2017 every existing listed company shall be required to replace its physical shares with book-entry form in a manner as may be specified and from the date notified by the Commission, within a period not exceeding four years from the commencement of this Act i.e, May 30, 2017. Pursuant to the SECP letter No. CSD/ED/Misc./2016-639-640 dated March 26, 2021, the Company is following up with all charabalders helding abares in physical form with the request to convert their

is following up with all shareholders holding shares in physical form with the request to convert their shares in book-entry form in order to comply with the provision of the Companies Act, 2017. Shareholders may contact the Company's share register to understand the process and benefits of conversion of shares held in physical form into book-entry form.

10- As per provision of Section 244 of the Companies Act, 2017, any shares issued or dividend declared by the Company, which remain unclaimed or unpaid for a period of three years from the date it become due payable shall vest with the Federal Government after compliance of procedures prescribed under the Company Act, 2017. Shareholders are hereby informed that a list of all unclaimed shares/dividend has been added on the Company's website. Any member affected by this notice is advised to write to or call at the office of the Company during normal working hours.

#### 11- Consent for Video Conference Facility

Pursuant to section 132(2) of the Companies Act, 2017, if the Company receives consent from members holding in aggregate 10% or more shareholding, residing at geographical location, to participate in the meeting through video conference at least seven (7) days prior to the date of meeting, the Company will arrange video conference facility in that city subject to availability of such facility in that city. In order to avail this facility please provide following information to the registered office of the Company:

I/We	of		being a member of <sup>-</sup>	The Universal	Insurance Co.
Ltd., holder of		Ordinary Shar	e(s) as per Folio/ CDC	Account No.	
hereby opt for	video confer	ence facility a		Signature	of Member(s)



# TEN YEARS KEY FINANCIAL DATA

								(Ru	pees in n	nillion)
	2021	2020	2019	2018	2017	2016	2015	2014	2013	2012
Gross Premium	115	141	139	64	28	36	45	68	115	295
Net Premium	75	67	68	33	12	26	28	35	99	211
Net Claim	41	36	(20)	2	(9)	(9)	(56)	2	54	102
Investment	537	475	440	443	372	322	187	157	138	135
Underwriting Results	(60)	(62)	7	(39)	(39)	(23)	83	0	(18)	1
Profit / (Loss) before Tax	45	(109)	4	19	45	71	131	(41)	(87)	(66)
Profit / (Loss) after Tax	40	(88)	2	16	41	69	130	(46)	89	(66)
Paid-up Capital	500	500	500	500	500	416	416	370	300	300
Cash and Banks	13	9	46	26	90	6	108	122	160	62
Total Property & Assets	993	986	954	927	921	805	784	847	935	913
Equity	840	830	822	808	780	644	311	118	78	143
EPS (Rs)	0.81	(1.76)	0.05	0.32	0.98	1.67	3.50	(1.34)	(2.97)	(2.21)

Summary of Sales Tax on Services/ FED on account of Gross Written Premium of the Company-Province-wise

	2021		2020		
	Sales Tax on Services / FED	Premium Plus		Gross Written Premium Plus Admin. Surcharge	
Sales Tax on Services/ FED (Paid)		Rupees i	n thousand		
-Sindh Revenue Board	1,844	14,094	1,523	11,714	
-Punjab Revenue Authority	206 1,264		163	1,018	
	2,050	15,358	1,686	12,732	
Add: Facultative inward premium		100,075		128,254	
Total gross written premium for the year		115,433		140,986	

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#### **CHAIRMAN'S REVIEW**

On behalf of the board of directors, I have pleasure in presenting the 62<sup>nd</sup> annual report and performance review of The Universal Insurance Company Limited for the year ended 31<sup>st</sup> December, 2021.

#### **Company Performance:**

The financial year just ended reflects profit after taxation amounting to Rs. 40.440 million as compared to loss after taxation Rs. 87.845 million during the year 2020. The major component for this enhancement in profitability is the share of profit from associated company amounting to Rs. 86.644 million for the year ended 31<sup>st</sup> December, 2021 as compared to loss of Rs. 65.197 million over the last year.

#### **Future Outlook:**

We are anticipating to underwrite the direct market business during the year 2022 in addition to acceptance of coinsurance and facultative business. Hopefully this underwriting strategy will further consolidate the financial position in the coming year.

#### Acknowledgement:

I wish to express my sincere appreciation to our valued shareholders, clients, reinsurers, SECP & financial institutions whose cooperation and support over the year has further strengthened our market image.

March 31, 2022 Lahore

چيئر مين کاجائزہ

مجھے بورڈ آف ڈائر یکٹر ز کی طرف سے 31 دسمبر 2021 کوختم ہونے والے سال کے لیے دی یو نیورسل انشورنس کمپنی کمیٹڈ کی 62و یں سالانہ رپورٹ اورکارکردگی کاجائزہ پیش کرتے ہوئے خوشی ہوئی ہے۔

# کمپنی کی کارکردگی (Company Performance)

Khalid Kuli Khan Khattak

سال 2020 کے دوران87.845 ملین روپے بعد از عیک نقصان کے مقابلے میں ابھی ختم ہونے والا مالی سال40.440 ملین روپے بعداز منافع کی عکاسی کرتا ہے۔گزشتہ سال کے دوران65.197 ملین روپے نقصان کے مقابلے میں 31 دسمبر2021 کوختم ہونے والے سال پر منافع میں اس اضافے کا اہم جزالیوی ایٹ کمپنی کے منافع کا حصہ ہے جو کہ86.644 ملین روپے ہے۔

مستقبل کاجائزہ (Future Outlook) ہم سال2022 کے دوران کوانشورنس اور فیکلٹیٹر برنس کو لینے کےعلاوہ ڈائریکٹ برنس کوانڈ رایئٹ کرنے کی توقع کررہے ہیں۔امید ہےانڈ رائیٹنگ کی پیچکمت عملی آنے دالے سال میں مالی پوزیشن کومزید مشتحکم کرے گی۔

#### اعتراف (Acknowledgement)

میں اپنے قابلِ قدر حصص داران، کا مُنٹس، ری انشوررز،SECP اور دیگر مالیاتی اداروں کا شُکر گزار ہوں جن کے تعاون اور سپورٹ کی وجہ سے کمپنی کا مارکیٹ اینج مزید مضبوط ہوا۔ ۔ یے معدیہ الکھ لل

15 مارچ،2022 (خالدقُلَى خان خَنَّك) لا ہور۔ THE UNIVERSAL INSURANCE COMPANY LIMITED 11 SECURITY - SERVICE - PROSPERITY



## DIRECTORS' REPORT TO THE SHAREHOLDERS

We on behalf of the Board of Directors of the Company would like to present 62<sup>nd</sup> Audited Financial Statements of the Company for the year ended December 31, 2021.

#### **Principal Activities of the Company**

The Universal Insurance Company Limited was incorporated as a Public Limited Company in Pakistan in 1958. Our Company is listed on the Pakistan Stock Exchange (PSX). The principal activity of the Company is to underwrite general insurance business in Pakistan.

#### **Principal Risks and Uncertainties**

The principal risks and uncertainties have been properly disclosed in the note 40 forming part of Annual Audited Accounts.

#### **Operating Results:**

The operating financial results of the company for the year ended 31 December, 2021 are narrated below.

	<u>2021</u> Rupees	<u>_2020</u> in '000
Gross premium	115,433	140,986
Net premium	75,205	67,199
Net claims	(40,660)	(35,774)
Underwriting results	(60,483)	(62,386)
Investment & Other Income	24,563	22,536
Profit/ (Loss) before taxation	45,289	(109,479)
Profit/ (Loss) after taxation for the year	40,440	(87,845)
Earnings/ (Loss) per share	0.81	(1.76)

#### **Review of Operating Results:**

The gross written premium of the company has dropped almost by 18% over the gross written premium of last year and the main reason behind this substantial decrease is increase in the premium retention capacity of the leading company who ceded premium to our company in the form of co-inusrance and facultative business. Whereas the net premium of the company has enhanced by 12% on account of reduction in closing unearned premium. The claim ratio has also increased during the year on account of increase in fire and marine business. The investment income of the company during the year reflects improvement by 9% over the last year whereas the management expense of the company are almost the same as per last year.

#### Management Response on Qualified Opinion

The external auditors M/s Junaidy Shoaib Asad (Chartered Accountants) in their audit report for the year ended 31st December, 2021 have added a paragraph by qualifying their opinion regarding Company's accounts receivable amounting to Rs. 76.25 million. The Company considers that it has already accounted for provision for Rs. 48.53 million, being 35% approximately total receivables amounting to Rs. 138.36 million as reflected in Note 11. Furthermore, the Company has been regularly sending balance confirmations to the concerned insurers/re-insurers in which they have also been urged to extend cooperation for reconciliation of accounts. It is also not out of place to mention here that this industry-wide significant matter has also been taken up by the Regulator (Securities and Exchange Commission of Pakistan) and further pushed up by the Insurance Association of Pakistan and it can optimistically be look forward that the entire industry will cooperate with each other.

#### Dividend

Due to accumulated losses, the directors have not recommended dividend for the year 2021.



#### **IFS Rating**

M/s. PACRA has modified the IFS ratings scale and accordingly upgraded rating from A- (stable) to A (stable) on 31 <sup>st</sup> March, 2022.

#### Information Technology (IT)

During the year under review different circulars were received from SECP directing us to submit periodical statement on issues like AML-CFT and accordingly our IT department has upgraded Information Systems to cope with the requirement of SECP.

#### **ISO Certification**

The Company received ISO 9001:2015 certification from M/s. Lloyd's Register-LRQA, Karachi since May 17, 2003. M/s. Lloyd's Register-LRQA, Karachi renewed Company's certification ISO 9001:2015 on October 18, 2021 till October 18, 2024 which exhibits that Company meets the requirement of standard and maintains satisfactory level of implementation of ISO-Quality Management System.

#### Statement of Corporate and Financial Reporting Framework

The corporate laws, rules and regulations framed there under spell out the overall functions of the Board of Directors of the company. The Board is fully aware of its corporate responsibilities as envisaged under the Code of Corporate Governance, prescribed by the Securities and Exchange Commission of Pakistan and is pleased to certify that:

- (a) The financial statements, prepared by the Company, present fairly its state of affairs, the results of its operations, cash flows and changes in equity.
- (b) Proper books of accounts have been maintained by the Company.
- (c) The company has applied consistently appropriate accounting policies in preparation of the financial statements and accounting estimates are on the basis of prudent and reasonable judgment.
- (d) Financial statements have been prepared by the company in accordance with the International Accounting Standards (IAS), International Financial Reporting Standards (IFRS) or any other regulation or law as applicable in Pakistan. The departure there from, if any, is disclosed adequately.
- (e) The system of internal control is sound in design and has been effectively implemented and monitored throughout the year. Internal controls and their implementation are reviewed continuously by the Internal Audit department and any weakness in controls is timely addressed.
- (f) There are no significant doubts upon Company's ability to continue as a going concern.
- (g) There has been no material departurerom the best practices of Code of Corporate Governance.
- (h) Key operating and financial data for the last ten years in summarized form is annexed to this annual report.
- (i) There are no statutory payments on account of taxes, duties, levies and charges which are outstanding as at 31<sup>st</sup> December, 2021 except as disclosed in the corresponding notes in the financial statements.
- (j) Four directors of the Company have acquired certification under the Director's Training Program (DTP) and three directors meets the criteria of eligibility for exemption from certificate.
- (k) The value of investment of provident fund based on their unaudited accounts is Rs. 8.300 million as on 31 December, 2021.

#### **Related Party Transactions**

The related party transactions are approved or ratified by the Board Audit Committee and the Board of Directors.

#### Holding Company

Bibojee Services (Pvt.) Limited, incorporated in Pakistan, is a holding Company by way of direct ownership of 85.96% shares.

THE UNIVERSAL INSURANCE COMPANY LIMITED 13 SECURITY – SERVICE – PROSPERITY



#### **Composition of the Board**

The composition of the Board is in line with the requirements of the CCG Regulations. The composition of the Board is as follows:

Total number of directors	7
Male	6
Female	1
Independent Director	2
Non-executive Directors	3
Executive Director	1
Female Director	1

#### **Board Performance Evaluation**

The evaluation of Board's role of oversight and its effectiveness is appraised by the Board itself. The main areas of focus are, but are not limited to, the following :

- Achieving corporate goals and objectives as defined in the Company's vision and mission statements.
- Strategy formulation and dissemination of directors to the management for sustainable planning and operation; and
- Trainings and upgradation of knowledge and skills of directors
- Evaluation of Board's Committees performance in relation to discharging their responsibilities as per defined terms of reference.

#### **Board of Directors' Meetings:**

During the year, Four (4) Board meetings were held. The number of meetings attended by each Director is given hereunder :

Name of Directors	No. of Meetings <u>Attended</u>
Mr. Raza Kuli Khan Khattak	4
Mr. Gohar Ayub Khan	4
Mr. Ahmed Kuli Khan Khattak	2
Mrs. Shahnaz Sajjad Ahmed	4
Mr. Muhammad Imran Malik	4
Mr. Haroon Ahmed Zuberi	0
Mr. Khalid Kuli Khan Khattak	3

Leave of absence was granted to the Directors who could not attend some of the Board meetings due to their other engagements.

No casual vacancy occurred during the year ended December 31, 2021.



#### **Board and Management Committees**

The Board of Directors, in compliance with the Code, has constituted following Board and Management committees which performs according to the terms of reference determined by the Board of the company and which conforms to the requirements of the code

#### **Audit Committee**

Audit Committee comprising of following four members, two of whom are non-executive directors and two independent directors. The chairman of the committee is an independent director. Four meetings of audit committee were held during the year.

- Mr. Muhammad Imran Malik	Chairman
- Mr. Haroon Ahmed Zuberi	Member
- Mr. Ahmed Kuli Khan Khattak	Member
- Mrs. Shahnaz Sajjad Ahmed	Member

#### Ethics, Human Resource & Remuneration Committee

The Board's Ethics, Human Resource & Remuneration Committee comprises of following members and the Chairman of the committee is an Independent director. One meeting was held during the year.

- Mr. Haroon Ahmed Zuberi	Chairman
- Mr. Ahmed Kuli Khan Khattak	Member
- Mr. Gohar Ayub Khan	Member
- Mr. Muhammad Imran Malik	Member

#### **Investment Committee**

Investment Committee meets on quarterly basis to review the investment portfolio. The Board's Investment Committee comprises of the following members. Four meetings were held during the year.

- Mr. Haroon Ahmed Zuberi	Chairman
- Mr. Ahmed Kuli Khan Khattak	Member
- Mr. Gohar Ayub Khan	Member
- Mr. Muhammad Imran Malik	Member
- Mr. Ashfaq Ahmed	Member/ Secretary

#### Underwriting, Re-Insurance & Co-Insurance Committee

This Committee formulates the underwriting policy and regularly reviews the underwriting and premium policies of the company and ensures adequate reinsurance arrangements for the insurance company's business. The committee is consisting of following members. Four meetings were held during the year.

- Mr. Muhammad Imran Malik	Chairman
- Mr. Gohar Ayub Khan	Member
- Mr. Muhammad Alyas	Member/ Secretary

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SECURITY



#### **Claims Settlement Committee**

Claim Settlement Committee devises the claim settling policy of the Company. It oversees the claims position of the Company and ensures that adequate claims reserves are maintained. The committee is consisting of following members. Four meetings were held during the year.

- Mr. Haroon Ahmed Zuberi	Chairman
- Mr. Gohar Ayub Khan	Member
- Mr. Ahmed Kuli Khan Khattak	Member
- Mr. Amir Raza	Member

#### **Risk Management & Compliance Committee**

This committee oversees the activities of the risk management function of the Company and makes appropriate recommendations to the Board to mitigate probable risks falling within the purview of the risk management function. This Committee is consisting of following members. Four meetings were held during the year.

- Mr. Gohar Ayub Khan	Chairman
- Mrs. Shahnaz Sajjad Ahmed	Member
- Mr. Amir Raza	Member
- Mr. Ashfaq Ahmed	Member

#### **Remuneration of Directors**

The Company has a formal policy in this regard in accordance with the Companies Act, 2017 and the CCG Regulations. The remuneration of the Board members is approved by the Board itself. However, in accordance with the Code of Corporate Governance, it is ensured that no Director takes part in deciding his own remuneration. The Company does not pay remuneration to non-executive directors except fee for attending the meetings in line with the Board approval. Details of remuneration paid to the Directors during the FY 2021 is given as under and also disclosed in note 32 of the Financial Statements.

				(Rupees i	n thousand)
Directors	Meeting Fees	Managerial Remuneration	Utilities	Medical Exp	Total
Mr. Raza Kuli Khan Khattak	-	-	-	-	-
Mr. Gohar Ayub Khan	-	7,380	2,148	465	9,993
Mr. Ahmed Kuli Khan Khattak	-	-	-	-	-
Mrs. Shahnaz Sajjad Ahmed	-	-	-	-	-
Mr. Muhammad Imran Malik	-	-	-	-	-
Mr. Haroon Ahmed Zuberi	-	-	-	-	-
Mr. Khalid Kuli Khan Khattak	-	-	-	-	-

#### Health, Safety and Environment

We strongly believe in maintaining the highest standards in health, safety and environment (HSE) to ensure the well-being of the people who work with us as well as of the communities where we operate.

#### **Corporate Social Responsibility**

The Company considers social, environmental and ethical matters in the context of the overall business environment. The Company is committed to make conscious effort to consider and balance the interest of all stakeholders, in particular the community in which we live and who form our customer base.



#### **Internal Audit Function**

The Universal Insurance Company Limited has an independent internal audit function who has suitably designed internal controls to safeguard financial and operational reporting of the Company. The Board Audit Committee quarterly reviews the appropriateness of resources and authority of this function. The head of Internal Audit functionally reports to the audit committee. The Board audit committee approves the audit plans, based on an annual and quarterly assessment of the operating areas.

The Internal Audit function carry's out reviews on the financial, operational and compliance controls, and reports its findings functionally to the Board Audit Committee and administratively to the Principal Officer. The Board understands its responsibility towards smooth functioning of internal financial controls and continuously strives to achieve the best practices through its regular governance.

#### **Statement of Compliance**

Statement of Compliance with the Code of Corporate Governance is separately annexed in the report at page No. 24.

#### Pattern of Shareholding

The pattern of shareholding is separately annexed in the report at page No. 79.

#### **Communication with Stakeholders**

The Company focuses on the importance of the communication with the stakeholders. The annual, half yearly and quarterly reports are placed on company's website (www.uic.com.pk) and distributed as specified in the Companies Act, 2017. The activities of the company are updated on its website on timely basis.

#### **Corporate Briefing Session**

Corporate Briefing Session was held for shareholders and analysts on December 02, 2021 as per requirement of the Pakistan Stock Exchange Limited. Company's Senior Management and shareholders attended the session.

#### **Trading in Company's Shares**

No trading in the shares of the Company was carried out by the Directors, Chief Executive, Principal Officer, Chief Financial Officer, Company Secretary, executives, their spouses and minor children during the financial year ended December 31, 2021.

#### **Appointment of Auditors**

The auditors M/s. Junaidy Shoaib Asad, Chartered Accountants retire and being eligible, offer themselves for re-appointment. The Board of Directors endroses recommendation of the Audit Committee for their re-appointment as auditors of the Company for the financial year ending on December 31, 2022 to the shareholders for approval.

#### **Future Outlook**

In view of improved financial indicators of the company the board is contemplating the commencement of underwriting the market business and in this regard marketing head will be hired in the year 2022 for the formation of a marketing team. And accordingly branch network will be established with the passage of time and we are very hopeful that this decision would certainly contribute toward further strengthening the financial position of the company in the coming year.

#### Acknowledgement

We would like to thank the Securities and Exchange Commission of Pakistan, Pakistan Reinsurance Company Ltd., State Bank of Pakistan, Other Reinsures and Co-insurers for their continued cooperation and guidance through-out the year and our valued clients for their continued patronage extended to us.

Date: March 31, 2022 Place: Lahore

Gohar Ayub Khan Chief Executive Officer

For & on behalf of the Board of Directors

Khalid Kuli Khan Khattak Chairman

THE UNIVERSAL INSURANCE COMPANY LIMITED

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SECURITY - SERVICE - PROSPERITY



(بیا گلریزی ر پورٹ کاتر جمہ ہے) ہم کمپنی کے بورڈ آف ڈائر کیٹرز کی جانب سے 31 دسمبر 2021 کو ختم ہونے والے سال کے لیے کمپنی کے 62 ویں آڈٹ شدہ مالیاتی گوشوارے پیش کرتے ہیں۔ سمپنی کی پر شپل سرگرمیاں (Principal Activities of the Company) دی یو نیورسل انشورنس کمپنی لمیٹڈ پاکسان میں 1958 کواکیہ پلکہ لمیٹڈ کمپنی کے طور پر وجود میں آئی۔ ہماری کمپنی پاکسان شاک ایکی چیخ (پی ایس ایکس) میں درج ہے۔ کمپنی کی بنیا دی سرگری پاکسان میں جزل انشورنس کاروبار کوانڈر رائیہ کر ایمہ

> **پر نیپل خطرات اور غیر یقینی صورتحال (Principal Activities of the Company)** سالاندآ ڈٹ شدہ اکا نٹس کے نوٹ 40 میں بنیادی خطرات اور غیریقینی صورتحال کا صحیح طور پرذیل میں بیان کیا گیا ہے۔

آپرینگ نتانج (Operating Results)

31 دسمبر،2021 کواختنام پذیر سال کے لئے کمپنی کے آپریننگ مالی نتائج یتج ہیان کیے گئے ہیں: ۔

	2020	2021
	'000 روب	پے میں۔۔۔۔۔
- مجموعی پر سینیم	140,986	115,433
- نىڭ برىمىيىم	67,199	75,205
- نىيەكلىمز	(35,774)	(40,660)
- انڈررائیٹنگ نتائج	(62,386)	(60,483)
۔ سرما یہ کاری اور دیگرآ مدنی	22,536	24,563
۔ قبل از عیک منافع / ( نقصان )	(109,479)	45,289
- سال <i>کیلیئے بعد</i> از عمیک منافع/( نقصان )	(87,845)	40,440
۔ آمدنی/(نقصان)فی شیئر	(1.76)	0.81

2020

2024

# آپریٹنگ نتائج کا جائزہ (Review of Operating Results)

سمپنی سے مجموعی تحریری پر میمی میں گذشتہ سال سے مجموعی تحریری پر میمین تقریباً 18 فیصد کمی واقع ہوئی ہے اور اس خاطر نواہ کمی کی بنیادی وجہ لیڈنگ کمپنی سے پر میمینم برقرار رکھنے کی صلاحیت میں اضافہ ہے جہنوں نے ہماری کمپنی کو کوانشورنس اور فیکلٹیٹو کاروبار کی شکل میں پر میمینم دیا ہے۔ جبکہ wn-earned پر یمینم کے خاتمہ میں کمی کی وجہ سے کمپنی کے خالص پر میمینم 10 فیصد اضافہ ہوا ہے۔ سال سے دوران Fire اور Marine پر نس میں اضافے کی وجہ سے کلمیز ریثومیں اضافہ ہوا ہے۔ اس سال کے دوران کمپنی کی سر مایہ کاری آمدنی پنچھلے سال کے مقابلے میں 9 فیصد بہتری کی عکاس کرتی ہے جبکہ کمپنی کے انتظامی اخراجات تقریباً پنچھلے سال سے دوران کمپنی کی سر مایہ کاری آمدنی پنچھلے سال سے مقابلے میں 9 فیصد بہتری کی عکاس

# كواليفائيد رائ يرا نتظاميه كاجواب:

ا یک شرنل آڈیٹرز میسرز جنیدی شعیب اسد (چارٹرڈ اکاوٹنٹس) نے 31 دسمبر 2021 کوختم ہونے والے سال کے لئے اپنی آڈیٹ رپورٹ میں کمپنی کے قابل وصول اکاوٹٹ 76.25 ملین روپے کے بارے میں اپنی رائے کواہل بناتے ہوئے ایک پیرا گراف کا اضافہ کیا ہے۔ کمپنی تبحقتی ہے کہ اس نے پہلے ہی 88.54 ملین روپ کی پروین چارج کرلی ہے جو کہ کل قابل وصول رقم 38.36 ملین روپے کا تقریبا 35% ہے جیسا کہ نوٹ 11 میں دکھایا گیا ہے۔ مزیر برآں کمپنی با قاعد گی سے متعلقہ انشورز اور ری انشورز کو بیٹس کی تصدیقات بھیجتی رہی ہے جس میں ان سے کھا توں کی مفاہمت کے لیے تعاون بڑھانے پر بھی زار کمپنی با قاعد گی سے بے جانہیں ہے کہ انٹر سڑی کے اس اہم معاطی کو بھی ریگو لیٹر (سیکیو رشیز ایڈ ایسی کی مفاہمت کے لیے تعاون بڑھانے پری طرف سے مزید آگر بڑھایا گیا اور امید کی جاسمتی ہے کہ پور کی انڈ رائٹر کی مفاہمت کے لیے تعاون بڑھانے پر میں زور یا گیا ہے۔ یہ کہ کا تقریبان کی طرف میں میں ان سے مان کی میں میں میں میں مفاہی ہے۔ مزید رائی کو بھی م طرف سے مزید آگر بڑھایا گیا اور امید کی جاسمتی ہے کہ پور کی انڈ سٹر کی ایک وی کی میں ان کی کھی ہوں کی ہے ان کو ک



**ڈیویٹرنٹر (Dividend)** مجموعی نقصانات کی دجہ سے، ڈائر کیٹرز نے سال 2021 کے لیے ڈیوڈ نڈینددینے کی شفارش کی ہے۔

آئیانف ایس ریٹنگ (IFS Rating)

M/s. PACRA نے 31 مارچ 2022 کو IFS کی درجہ بندی کے پیانے میں تر میم کی ہےاوراس کے مطابق درجہ بندی کو (Stable) - A سے A (Stable) کر دیا ہے۔ (Stable) کر دیا ہے۔

**انفار میشن ٹیکنالوجی (Information Technology)** زیر جائزہ سال کے دوران SECP کی جانب سے مختلف سر کلرز موصول ہوئے تھے جن میں ہمیں AML-CFT بیسے مسائل پر وقتاً فو قتا اسٹیٹنٹ جنع کرانے کی ہدایت دی گئی اوراس کے مطابق ہمارے 17 ڈیپارمنٹ نے SECP کی ہدایات کو پورا کرنے کے لیے انفار میشن سسٹم کواپ گریڈ کرلیا ہے۔

# آئىالىسادىر شىفىكىشن (ISO Certification)

17 مئی 2003 سے کمپنی نے میسرز لائڈ درجسڑایل آر کیواے، کراچی سے ISO 9001:2015 کی سڑیفیکشن حاصل کی۔ میسرز لائڈ درجسڑ۔ایل آر کیواے، کراچی نے 18 اکتوبر 2021 سے 18 اکتوبر 2024 تک ISO 9001:2015 کی تجدید کر چُکا ہے۔اس سے صاف خلاہر ہے کہ پنی ISO کوالٹی مینجنٹ سٹم کے معیار پر پورا اُترتی ہےاور کمپنی نے ISO کوالٹی مینجنٹ سٹم کے مل درآمد کے معیار کو فیٹنی بنایا ہے۔

کار پوریٹ اور فنانش ر پورٹنگ فریم ورک کابیان (Statement of Corporate & Financial Reporting Framework) مینی کے بورڈ آف ڈائر کیٹرز کے کارہائے نمایاں کوسرانجام دینے کے لیے کاروباری قوانین، اصول وضواط موجود ہیں۔ بورڈ اپنے کاروباری فرائض سے بخوبی آگاہ ہے۔ جو کہ کار پوریٹ گورنٹس کے ضابطہ کے مطابق ہے اور سیکیوریٹیز اینڈ ایکی پنی آف پاکستان (SECP) کا مقرر کردہ ہے۔ اور اس کی گواہی دیتا ہے کہ: (ا۔) کمپنی کی انتظامیہ کی جانب سے تیار کردہ مالیاتی ایٹیٹرنٹس اس کی تمام معلومات کوصاف وشفاف انداز میں واضح کرنے کے ساتھ اس کے آپریشنز کے نتائے کہ: آمدورفت اورا کو پیٹی میں تبدیلیاں شامل ہیں۔

- (بی) سمینی کے مناسب مالی کھانہ جات تیار کیے گئے ہیں۔
- (س) 🛛 مالیاتی اسٹیٹنٹ اورا کاونٹنگ تخمینہ جات کی تیاری کے لیے موزوں اکاونٹنگ پالیسیز مستقل طور پراپنائی گئی ہیں جو کہ موزوں اور فخاط اندازوں پر مبنی ہیں۔
- (ڈی) کمپنی کی مالیاتی اسٹیمنٹ جو کہانٹزیشنل اکادیٹنگ اسٹینڈرز (IAS), انٹزیشنل فنانشل رپورٹنگ اسٹینڈرڈ ز (IFRS) اور دیگر قوانین جو کے پاکستان میں نافذ العمل ہیں سے مطابق تیار کی جاتی ہیں اورکہیں اس سے انحراف کیا گیا ہوتو اس کو داضع طور پر خاہر کردیا جا تا ہے۔
- (ای) داخلی کنٹرول کا نظام متحکم طور پرتر تیب دیا گیا ہے اور موثر طور پڑل درآ مدے ساتھ سال تجراس کی نگرانی کی جاتی ہے۔داخلی نظام اوراس کے نفاظ کا انٹرنل آ ڈٹ ڈیپارٹمنٹ کی جانب ہے مسلسل جائزہ لیاجا تا ہے اور نظام میں کسی بھی خامی کو ہروقت حل کیا جا تا ہے۔
  - (ایف) کمپنی کی اس صلاحیت پرکسی قشم کے شکوک وشبہمات نہیں کہ بیہ چلتے رہنے والا ادارہ ہے۔
  - (جی) کوڈ آف کارپوریٹ گورنٹس کی بہترین طریقوں کی پیروی ہے کوئی قابل اثراندازی انحراف نہیں کیا گیا۔
  - (ایچ) گزشتہ دس سال کے لیے نمایاں آپریٹنگ اور فنانشل اعدا دو ثار کا خلاصہ سالا نہ رپورٹ کے ساتھ منسلک ہے۔
- ( آئی) سٹیکسس،ڈیوٹیاں،لیوی اور چارجز کے اکافٹس پرکوئی بھی قانونی ادائیگیاں نہیں ہیں جو کہ 31 دسمبر 2021 تک واجب الاادا ہوتی ہیں۔اس کے علاوہ اس کومالی بیانات کے متعلقہ نوٹس میں بیان کیا گیا ہے۔
- (ج) کمپنی کے چارڈائر یکٹرزنے ڈائر یکڑٹریڈنگ پروگرام(DTP) کے تحت سرٹیفییشن حاصل کرلیا ہےاور تین ڈائر یکٹرز سرٹیفیکیٹ پر چھوٹ کی اہلیت پر پورا اترتے ہیں۔
  - (ے) 31 دسمبر 2021 کے مطابق غیر آڈٹ شدہ حسابات میں پراویڈنٹ فنڈ کی سرما یہ کاری کی مالیت 8.300 ملین روپے ہے۔

THE UNIVERSAL INSURANCE COMPANY LIMITED 19 SECURITY – SERVICE – PROSPERITY



متعلقه پارٹی طرانز یکشنز (Related Party Transactions) بورڈ آف آڈٹ سمیٹی اور بورڈ آف ڈائر کیٹرز نے متعلقہ پارٹی طرانز کیشنز کی منظوری اورتو ثیق کی ہے۔

**ہولٹرنگ کمپنی (Holding Company)** میبو جی سروسز (پرائیویٹ) کمیٹڈ، پاکستان میں وجود میں آئی جو کہ %85.96 حصص کے حساب سے براہ راست ہولڈنگ کمپنی کی ملکیت ہے۔

> **بورڈ کی تشکیل (Composition of the Board)** بورڈ کی تشکیل سی جی قواندین کی ضروریات کے مطابق ہے۔ بورڈ کی تشکیل حسب ذیل ہے:۔

7	ڈائر یکٹرز کی <b>کل تعد</b> اد
6	مرد
1	خواتتين
2	آ زاد ڈائر بکٹر
3	نان-ا یگزیکٹوڈائریکٹرز
1	ا يكزيكثودائر يكثر
1	فی میل ڈائر یکٹر

بورڈ کی کارکردگی کی جانچ (Board Perforamce Evaluation)

بورڈ کے کردار کی نگرانی اوراس کی کامیابی کا اظہار بورڈ نے خود بھی کیا ہے۔تمام تر توجہ اہم شعبوں پر مرکوز ہیں لیکن صرف مندرجہ ذیل تک ہی محدود نہیں ہیں۔

بورڈ کے ڈائر یکٹرز کا اجلاس (Board of Director's Meeting)

سال کے دوران بورڈ میٹنگ کے چار (4) اجلاس منعقد ہوئے۔ ہرایک ڈائر کیٹرز کی جانب سے اجلاسوں میں شرکت کی تعدا دمند رجہ ذیل میں دی گٹی ہے:

4	جناب رضاقُلی خان خٹک	-
4	جناب <i>گو</i> ہ <u>ر</u> ایوب خان	-
2	جناب احمدقكي خان ختك	-
4	مسزشهنا زسجا داحمه	-
4	جناب محمر عمران ملک	-
0	جناب مارون احمدز بيري	
3	جناب خالدقكي خان خثك	_

جو ڈائر یکٹرز بورڈ کے کچھ اجلاسوں میں اپنی دیگر مصروفیات کے باعث شرکت نہیں کر سکھ ان ڈائر یکٹرز کے لیے غیرحاضری کی چھٹی منظور کر لی گئی ۔ 31دسمبر2021 سال کے اختتام پرکوئی بھی سیٹ خالی نہیں ہوئی۔

THE UNIVERSAL INSURANCE COMPANY LIMITED	20	SECURITY	-	SERVICE	-	PROSPERITY
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# بورڈ اور مینجنٹ کمیٹیز (Board and Management Committees) بورڈ آف ڈائر کیٹرز نے قوانین کے مطابق مندرجہذیل بورڈ اور مینجینٹ کمیٹیاں تشکیل دی ہیں جو کمپنی کے بورڈ کی طرف سے مقرر کردہ ریفرنس کی شرائط کے مطابق سر انحام دیتی ہیںاورکوڈ کی ضروریات کو پورا کرتی ہیں۔

آ ڈٹ کمیٹی (Audit Committee)

آ ڈٹ کمیٹی چاراراکین پرشتمل ہےجن میں سےدونان ایگزیکٹوڈائریکٹرزاوردوآ زادڈائریکٹرز ہیں۔کمیٹی کاچیئر مین آ زادڈائریکٹر ہے۔سال کےدوران آ ڈٹ کمیٹی کے جاراجلاس منعقد ہوئے:۔

- جناب محمرعمران ملك چيئر مين
- رُکن رُکن رُکن
  - ۔ جناب ہارون احمدز بیری ۔ جناب احمد قکن خان خٹک
    - . مسزشهناز سجاداحمد

ضابطها خلاق، بيو من ريبورس، اور مراءات كميثى (Ethics, HR and Remuneration Committee) بورڈ کا ضابطہ اخلاق، ہیؤمن ریسورس اینڈ مراعات کمیٹی مندرجہ ذیل اراکین پرمشتمل ہےاور کمیٹی کا چیئر مین ایک آ زاد ڈائر کیٹر ہے۔سال کے دوران ایک اجلاس منعقد ہوا:۔

- چيئر مدن ۔ جناب مارون احمدز بیری رُکن - جناب اح**ر**قگی خان خٹک ۔ جناب *گوہرایوب*خان رُكن
  - رُکن جناب محمرعمران ملك

# سرماىيكارى كميشى (Investment Committee)

انویسٹمنٹ پورٹ فولیوکا جائزہ لینے کے لیےانوسٹمنٹ کمیٹی کا سہ ماہی اجلاس منعقد ہوتا ہے۔ بورڈ کی سر مابیہ کاری کمیٹی مندرجہ ذیل اراکین پرشتمل ہے۔ سال کے دوران 4 اجلاس منعقد ہوئے:۔

چيئر <b>مين</b>	جناب مارون احمدز بيرى	
ژکن	جناب احمدقكي خان ختك	-
ژکن	جناب <i>گو ہر</i> ایوب خان	-
ژکن	جناب محرعمران ملك	-
رُ <sup>ک</sup> ن اسیکرٹری	جناب اشفاق احمه	-

انڈررائىنىگ،رىيانىتورنس اوركوانىتورنس كميٹى (Underwriting, Re-Ins and Co-Ins Committee) یہ کمیٹی انڈررائٹنگ پالیسی تشکیل دیتی ہےتا کہ با قاعدگی سے کمپنی کی انڈررائٹنگ اور پر یمٹیم پالیسیز کا جائزہ لیاجا سکے اورانشورنس کمپنی کے کاروبار کے رمی انشورنس کے مناسب انتظامات کوفیتنی بنایا جا سکے۔ بیکیٹی مندرجہ ذیل اراکین پرمشتمل ہے۔ سال کے دوران کمیٹی کے 4اجلاس منعقد ہوئے:۔

		چيئر مين	۔ جناب <i>محمد عمر</i> ان ملک
		ژ کن	- جناب گوہرا يوب خان
	_ى	رُ کن <b>ا</b> سیکرٹر	- جناب محدالیاس
THE UNIVERSAL INSURANCE COMPANY LIMITED	21	SECURITY -	SERVICE – PROSPERITY



کلیمز سیطمین کمیٹی (Claims Settlement Committee) کلیم سیطمنٹ کمیٹی کی کلیم سیلمنٹ یالیسی وضع کرتی ہے۔ بیکمپنی کی کلیم یوزیشن کی گلرانی کرتی ہے تا کے کمپنی کے معقول کلیمز کے ذ خائر کویفینی حد تک برقرار رکھا جائے۔ بہ کمپٹی مندرجہ ذیل اراکین پرمشتمل ہے۔سال کے دوران کمپٹی کے 4اجلاس منعقد ہوئے:۔ چيئر مدن جناب مارون احمدز بيري رُکن - جناب گوہرایوب خان رُكن جناب احرقكي خان ختك \_ جناب عام رضا رسك مينجنت اور كميلا كنس تميني (Risk Managment and Compliance Committee) ہد کمپٹی کے رسک مینجنٹ کی سرگر میوں کے امور کی تکرانی کرتی ہے۔ اور رسک مینجنٹ امور کے دائرے میں آنے والے مکنہ خطرات سے نمٹنے ے بیے بورڈ کوموز وں سفارشات پیش کرتی ہے۔ ہی کمیٹی مندرجہذیل ارا کین پڑشتمل ہے۔سال کےدوران کمیٹی کے 4اجلاس منعقد ہوئے:۔ جناب گوہرایوب خان چيئر ملين رُکن مسزشهنا زسحا داحمه رُکن جناب عامر رضا رُكن جناب اشفاق احمر ڈائریکٹرزکی مراعات (Remuneration of Directors) سمپنی کی اس سلسلے میں رسمی پالیسی ہے جو کیپنیزا یکٹ 2017 اور سی بنی قوانین کے مطابق ہے۔ بورڈ اراکین کی مراعات بورڈ خود منظور کرتا ہے۔البنۃ کوڈ آف کاریوریٹ گورنینس بے تحت پیقینی بنایاجا تا ہے کہ کوئی بھی ڈائر یکٹراین مراعات کے فیصلہ کانعین خوذہیں کرتا۔ کمپنی نان ایگزیکٹوڈائریکٹرز کوکوئی بھی مراعات ادانہیں کرتی ماسوائے میٹنگ کی حاضری کے جو کہ پورڈ کی مرضی کے مطابق ہوتی ہے۔FY2021 میں ڈائر کیٹرزکوادا کی جانے والی مراعات کی تفصیل پنچے درج فنانشل اسٹیٹمنٹ کے نوٹ نمبر 32 میں بھی بیان کی گئی ہے۔ روپے ہزاروں میں

يند بچ ، ريند في من ٹوٹل	میڈ یکل اخراجات	يوليليغز	انتظامى معاوضه	میٹنگ فیس	د ائیریکٹرز
-	-	-	-	-	جناب رضاقگی خان خٹک
9,993	465	2,148	7,380	-	جناب گوہرا یوب خان
-	-	-	-	-	جناب احرقتگی خان خٹک
-	-	-	-	-	مسزشهناز سجاداحمد
-	-	-	-	-	جناب محرعمران ملك
-	-	-	-	-	جناب ہارون احمدز بیری
-	-	-	-	-	جناب خالدقکی خان خٹک

صحت ، حفاظت اور ماحول (Health, Safety and Environment)

ہم صحت اور حفاظتی ماحول کے اعلی معیار کو برقر ارر کھنے پر پختہ یقین رکھتے ہیں جولوگ ہمارے ساتھ کا م کرتے ہیں۔

كار يوريد ساجى ذمه دارى (Corporate Social Responsibility)

سمپنی مجموع طور پرسماجی ،ماحولیاتی اوراخلاقی امورکواس کے مجموعی کاروباری ماحول کے تناظر میں لیتی ہے ۔ کمپنی تمام متعلقہ فریقوں کے مفادکومتوازن کرنے ک کوششوں کیلئے پرعز م ہے خاص طور پرا پی کمیونٹی جس میں ہم رہتے ہیں اورجو ہمار کے سٹمر بنانے کی بنیاد ہیں۔

**اندرونی آڈٹ کافنکشن (Internal Audit Funtion)** یو نیورسل انشورنس کمپنی ایملڈ ایک خود محتارا نٹرنل آڈٹ کا نظام رکھتی ہے جو کے خصوصی طور پر انٹرنل کنٹر ول اور کمپنی کی مالیاتی اور آپریشنل رپورنٹک کے لیئے ڈیزائن کیا گیا ہے۔ یورڈ آف ڈٹ کمپٹی سدماہی کے اختتام پر مناسب وسائل اور اس کے کام کی انھارٹی کا جائزہ لیتی ہے۔ انٹرنل آڈٹ کمپٹی کا سربراہ آڈٹ کمپٹی کو فعال طور پر رپورٹ کرتا ہے۔ بورڈ آڈٹ کمپٹی نے آڈٹ منصوبوں کی منظوری دی ہے جو کہ آپریٹنگ ایریا کے سالانہ اور سدماہی جائزہ پر بینی ہے۔ اندرونی آڈٹ کا ما



آپریشنل اور کمپلائنس کنٹرول کی جانچ پڑتال کرنا ہے اور انتظامی طور چیف ایگزیکٹو اور بورڈ آف آڈٹ کمیٹی کواس کی رپورٹ مہیا کر نا ہے۔بورڈاپنے اندرونی مالیاتی کنٹرول کے نظام کی ذمہداریوں سے بخوبی واقف ہیں اور تسلسل کے ساتھا پنے باضابطہ کلم وضبط کے ذریعے بہترین طور طریقوں کو رائج کرنے کے لیے پرعزم ہے۔

> تعمیل کابیان (Statement of Compliance) اسٹیٹنٹ آف کمیلائنس کوڈ آف کاریوریٹ گورنس کے ساتھ علیحدہ سے رپورٹ میں صفحہ نبر 24 پردرج ہے۔

> > **شیئر ہولڈنگ پیٹرن (Pattern of Shareholding)** شیئر ہولڈنگ کا پیٹرین علیحدہ سے رپورٹ میں صفحہ نمبر 79 پردرن ہے۔

متعلقه فريقين كے ساتھ مواصلات (Communication with Stakeholders)

کمپنی متعلقہ فریقین کے ساتھ مواصلات کی اہمیت پر توجہ مرکوز رکھتی ہے۔سالانہ ،نصف سالانہ اورسہ ماہی رپورٹس سمپنی کی ویب سائٹ (www.uic.com.pk) پراپ لوڈ کردیتی ہےاو کمپنیزا یکٹ2017 کے تحقیقہ بھی کردیتی ہے۔ کمپنی کی سرگر میوں کو بروقت اپنی ویب سائٹ پراپ ڈیٹ کر دیاجا تاہے۔

کارپوریٹ بریفنگ سیشن (Corporate Briefing Session)

کار پوریٹ بریفنگ سیشن پاکستان اسٹاک الیمچینج کمیٹڈ کی ضرورت کے مطابق شیئر ہولڈرز اور تجزیہ کاروں کے لئے 02 دسمبر، 2021 کو منعقد ہوا کمپنی کے سینئر مینجہنٹ اور شیئر ہولڈرزاس سیشن میں شریک ہوئے۔

سمپنی کے صص میں لین دین (Trading in Company's Shares**)** 31 دسمبر 2021 کے ختم ہونے والے مالی سال کے دوران ڈائر کیٹرز، چیف ایگز کیٹو، پڑیپل آفیسر، چیف فنانشل آفیسر، کمپنی سیکرٹری، ایگز کیٹوز، ان کی شریک حیات، اورنا بالغ بچوں کی جانب سے کمپنی کے صص میں کوئی لین دین نہیں کیا گیا۔

آڈیٹرز کی تعیناتی (Appointment of Auditors)

آ دیٹرز میسرز جنیدی شعیب اسد چارٹرڈا کا وُنٹنس سبکدوش ہوئے اوراہل ہونے کی وجہ سے رضا مندی کے ساتھ دوبارہ تقرری کے خواہ شمند ہیں۔ بورڈ آف ڈائر یکٹرز نے آ ڈٹ کمیٹی کی شفارش پر سال31 دسمبر 2022 کوختم ہونے والے مالی سال کے لیے کمپنی کے آ ڈیٹرز کی حیثیت سے ان کی دوبارہ تقرری کے لیے شیئر ہولڈرز کی منظوری کے لیے شفارشات کی توثیق کردی ہے۔

مستقبل کاجائزہ (Future Outlook)

سمپنی کے بہتر مالیاتی گوشواروں کو پیش نظرر کھتے ہوئے بورڈ مارکیٹ برنس کی انڈررائیٹنگ کوشروع کرنے پرغورکرر ہاہے اوراس سلسلے میں مارکیٹ ٹیم کی تشکیل کے لیے سال2022 میں مارکیٹنگ ہیڈ کا نقر رکیا جائے گا اوراس کے مطابق وقت گزرنے کے ساتھ برانچ نیٹ ورک قائم کیا جائے گا اور ہمیں پوری امید ہے کہ یہ فیصلہ یقینی طور پرآنے والے سال میں کمپنی کی مالی پوزیشن کو مزید شخکام کرنے میں معاون ثابت ہوگا۔

## اعتراف (Acknowledgement)

ہم سیکیو ریڑ اینڈ ایجیج نمیشن آف پاکستان ، پاکستان ری انشورنس کمپنی کمیٹڈ ، مٹیٹ بنک آف پاکستان اور دوسری ری انشور رز اورکوانشور رز کی پورے سال کے دوران مسلسل مدداور رہنمائی سے شکر گز ار ہیں اور ہم اپنے معز ز کلائنٹس سے مسلسل اعتماد پران سے بھی شکر گز ار ہیں ۔

منحانب بورڈ يتاريخ : 31 مارچ ،2022 forther Magnuch مقام : لا بور گو ہرایوب خان THE UNIVERSAL INSURANCE COMPANY LIMITED 23 SECURITY - SERVICE - PROSPERITY



#### Statement of Compliance with the Code of Corporate Governance for Insurers, 2016 & Listed Companies (Code of Corporate Governance) Regulations, 2019

# Name of Insurer:The Universal Insurance Company Limited (the Company)Year Ended:December 31, 2021

This statement is being presented in compliance with the Code of Corporate Governance for Insurers, 2016 (the Code) for the purpose of establishing a framework of good governance, whereby an insurer is managed in compliance with the best practices of corporate governance and the Listed Companies (Code of Corporate Governance) Regulations, 2019 (CCG 2019).

The Company has applied the principles contained in the Code and CCG 2019 in the following manner:

- 1. The total number of directors are seven as per the following:
  - a) Male: Six
  - b) Female: One
- 2. The Company encourages representation of independent, non-executive directors and directors representing minority interest on its Board of Directors (the Board). At present the Board includes:

Category	Names
Independent Director	Mr. Muhammad Imran Malik Mr. Haroon Ahmed Zuberi
Executive Director	Mr. Gohar Ayub Khan
Non-Executive Directors	Mr. Raza Kuli Khan Khattak Mr. Ahmed Kuli Khan Khattak Mr. Khalid Kuli Khan Khattak
Female Director	Mrs. Shahnaz Sajjad Ahmed

The independent directors meets the criteria of independence as laid down under the Code and CCG 2019.

Fraction (0.33) related to the requirement for number of independent directors is less than 0.5 and therefore, has not rounded up as one.

- 3. The directors have confirmed that none of them is serving as a director in more than seven listed companies, including this Company.
- 4. All the resident directors of the Company are registered as taxpayers and none of them has defaulted in payment of any loan to a banking company, a development financial institution or a non-banking financial institution or, being a member of stock exchange, has been declared as a defaulter by the stock exchange.
- 5. No casual vacancy occurred on the board during the year ended on December 31, 2021.



- 6. The Company has prepared a "Code of conduct" and has ensured that appropriate steps have been taken to disseminate it throughout the Company along with its supporting policies and procedures.
- 7. The board has developed a vision / mission statement, overall corporate strategy and significant policies of the Company. The Board has ensured that complete record of particulars of significant policies along with the dates on which they were approved or amended has been maintained.
- 8. All powers of the Board have been duly exercised and decisions on material transactions, including appointment and determination of remuneration and terms and conditions of employment of the Chief Executive Officer (CEO), other executive directors and the key officers, have been taken by the Board / Shareholders as empowered by the relevant provisions of the Companies Act, 2017 (the Act) and CCG 2019.
- 9. The meetings of the Board were presided over by the Chairman and, in his absence, by a director elected by the Board for this purpose and the Board met at least once in every quarter. The board has complied with the requirements of the Act and CCG 2019 with respect to frequency, recording and circulating minutes of meeting of board. Written notices of the Board meetings, along with agenda and working papers, were circulated at least seven days before the meeting.
- 10. The Board has a formal policy and transparent procedures for remuneration of directors in accordance with the Act and CCG 2019.
- 11. The Board has established a system of sound internal control, which is effectively implemented at all levels within the Company. The Company has adopted and complied with all necessary aspects of internal controls given in the Code.
- 12. Four of the directors have acquired certification regarding the "Directors' Training Program" (DTP) conducted by the local institutions that meet the criteria specified by the Securities and Exchange Commission of Pakistan (SECP). Other three directors possess the minimum qualification and experience criteria for the exemption of DTP as stipulated in the Code.
- 13. No new appointment of Chief Financial Officer (CFO), Company Secretary and Head of Internal Audit was made during the year. The Board had approved the remuneration of CFO, Company Secretary and the Head of Internal Audit Department.
- 14. The Directors' Report for this year has been prepared in compliance with the requirements of the Code and CCG 2019 and fully describes the salient matters required to be disclosed.
- 15. The financial statements of the Company were duly endorsed by Chief Executive Officer (CEO) and CFO before approval of the Board.
- 16. The directors, CEO and other executives do not hold any interest in the shares of the Company other than disclosed in the pattern of shareholding.



- 17. The Company has complied with all the corporate and financial reporting requirements of the Code and CCG 2019.
- 18. The Board has formed the following Management Committees:

#### Underwriting, Re-insurance & Co-Insurance Committee:

Name of the Member	Category
Mr. Muhammad Imran Malik	Chairman
Mr. Gohar Ayub Khan	Member
Mr. Muhammad Alyas	Member/ Secretary

#### **Claims Settlement Committee:**

Name of the Member	Category
Mr. Haroon Ahmed Zuberi	Chairman
Mr. Gohar Ayub Khan	Member
Mr.Ahmed Kuli Khan Khattak	Member
Mr. Amir Raza	Member
Mr. Abdul Waheed Ch.	Secretary

#### **Risk Management & Compliance Committee:**

Name of the Member	Category
Mr. Gohar Ayub Khan	Chairman
Mrs. Shahnaz Sajjad Ahmed	Member
Mr. Amir Raza	Member
Mr. Ashfaq Ahmed	Member
Mr. Muhammad Alyas	Secretary

#### 19. The Board has formed the following Board Committees:

#### Ethics, Human Resource & Remuneration Committee:

Name of the Member	Category
Mr. Haroon Ahmed Zuberi	Chairman
Mr. Ahmed Kuli Khan Khattak	Member
Mr. Gohar Ayub Khan	Member
Mr. Muhammad Imran Malik	Member
Mr. Liaqat Ali Shaukat	Secretary

#### Investment Committee:

Name of the Member	Category
Mr. Haroon Ahmed Zuberi	Chairman
Mr. Ahmed Kuli Khan Khattak	Member
Mr. Gohar Ayub Khan	Member
Mr. Muhammad Imran Malik	Member
Mr. Ashfaq Ahmed	Member/ Secretary

The functions of Nominations Committee are being performed by the Board



20. The Board has formed an Audit Committee. It comprises of four members, of whom two are independent directors and two are non-executive directors. The chairman of the Committee is an independent director. The composition of the Audit Committee is as follows:

#### Audit Committee:

Name of the Member	Category
Mr. Muhammad Imran Malik	Chairman
Mr. Haroon Ahmed Zuberi	Member
Mr. Ahmed Kuli Khan Khattak	Member
Mrs. Shahnaz Sajjad Ahmed	Member
Mr. Abdul Waheed Ch.	Secretary

- 21. The meetings of the Committees, except Ethics, Human Resource and Remuneration Committee (EHR), were held at least once every quarter prior to approval of interim and final results of the Company and as required by the Code. The terms of reference of the aforesaid Committees have been formed, documented and advised to the Committees for compliance. The meetings of the Committees were not held in 1<sup>st</sup> quarter except EHR. The meetings were held subsequently in April 02, 2021.
- 22. The Board has set up an effective internal audit function equipped with suitably qualified and experienced staff who are conversant with the policies and procedures of the Company and they are involved in the internal audit function on a regular basis.
- 23. The CEO, CFO, Company Secretary, Compliance Officer and the Head of Internal Audit possess such qualification and experience as is required under the Code. Moreover, the persons heading the underwriting, claims, reinsurance, risk management and grievance functions / departments possess qualification and experience of direct relevance to their respective functions, as required under section 12 of the Insurance Ordinance, 2000 (Ordinance No. XXXIX of 2000):

Name of the Person	Designation
Mr. Gohar Ayub Khan	Chief Executive Officer
Mr. Amir Raza	Principal Officer
Mr. Ashfaq Ahmed	Chief Financial Officer
Mr. Muhammad Alyas	Compliance Officer and
	Head of Reinsurance
Mr. Liaqat Ali Shaukat	Company Secretary
Mr. Abdul Waheed Ch.	Head of Internal Audit
Mr. Muhammad Imran Mehmood	Head of Underwriting & Claims
Mr. Bushra Hina Mushtaq	Head of Risk Management
Mr. Aftab Rashid	Chief Information Security Officer
	& Head of Grievance Dept.

24. The statutory auditors of the Company have been appointed from the panel of auditors approved by the Commission in terms of section 48 of the Insurance Ordinance, 2000 (Ordinance No. XXXIX of 2000). The statutory auditors have confirmed that they have been given a satisfactory rating under the quality control review program of the Institute of Chartered Accountants of Pakistan (ICAP) and are registered with Audit Oversight Board of Pakistan, that they or any of the partners of the firm, their spouses and minor children do not hold shares of the Company and that the firm and all its partners are in compliance with the

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International Federation of Accountants (IFAC) guidelines on code of ethics as adopted by ICAP and that they and the partners of the firm involved in the audit are not a close relative (spouse, parent, dependent and non-dependent children) of the chief executive officer, chief financial officer, head of internal audit, company secretary or director of the Company.

- 25. The statutory auditors or the persons associated with them have not been appointed to provide other services and the auditors have confirmed that they have observed IFAC guidelines in this regard.
- 26. The Board ensures that the investment policy of the Company has been drawn up in accordance with the provisions of the Code.
- 27. The Board ensures that the risk management system of the Company is in place as per the requirements of the Code.
- 28. The Company has set up a risk management function, which carries out its tasks as covered under the Code.
- 29. The Board ensures that as part of the risk management system, the Company gets itself rated from The Pakistan Credit Rating Agency Limited (PACRA), which is being used by its risk management function and the respective Committee as a risk monitoring tool. The rating assigned by PACRA on August 10, 2021 is A- with Stable outlook.
- 30. The Board has set up a grievance department, which fully complies with the requirements of the Code.
- 31. The Company has not obtained any exemption from SECP in respect of the requirements of the Code.
- 32. We confirm that all requirements of regulations 3, 6, 7, 8, 27, 32, 33 and 36 of the CCG 2019 and all material requirements of the Code have been complied with.

For and on behalf of the Board of Directors

Chairman

**Chief Executive Officer** 

Shalman Sarrad Alm Director

Date: March 31, 2022 Place: Lahore

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### **INDEPENDENT AUDITOR'S REVIEW REPORT**

#### To the members of The Universal Insurance Company Limited Review Report on the Statement of Compliance contained in Listed Companies (Code of Corporate Governance) Regulations, 2019 and Code of Corporate Governance for Insurers, 2016

We have reviewed the enclosed Statement of Compliance with the Listed Companies (Code of Corporate Governance) Regulations, 2019 and the Code of Corporate Governance for Insurers, 2016 (both herein referred to as "the Regulations") prepared by the Board of Directors of **The Universal Insurance Company Limited (the 'Company')** for the year ended December 31, 2021 in accordance with the requirements of the Regulations.

The responsibility for compliance with the Regulations is that of the Board of Directors of the Company. Our responsibility is to review whether the Statement of Compliance reflects the status of the Company's compliance with the provisions of the Regulations and report if it does not and to highlight any non-compliance with the requirements of the Regulations. A review is limited primarily to inquiries of the Company's personnel and review of various documents prepared by the Company to comply with the Regulations.

As a part of our audit of the financial statements we are required to obtain an understanding of the accounting and internal control systems sufficient to plan the audit and develop an effective audit approach. We are not required to consider whether the Board of Directors' statement on internal control covers all risks and controls or to form an opinion on the effectiveness of such internal controls, the Company's corporate governance procedures and risks.

The Regulations require the Company to place before the Audit Committee, and upon recommendation of the Audit Committee, place before the Board of Directors for their review and approval, its related party transactions. We are only required and have ensured compliance of this requirement to the extent of the approval of the related party transactions by the Board of Directors upon recommendation of the Audit Committee.

Based on our review, nothing has come to our attention which causes us to believe that the Statement of Compliance does not appropriately reflect the Company's compliance, in all material respects, with the requirements contained in the Regulations as applicable to the Company for the year ended December 31, 2021.

Further, we highlight below instance of non-compliance with the requirements of the Regulations as reflected in the paragraph reference where it is stated in Statement of Compliance:

Paragraph	Description
21	Non-holding of committee meetings including audit committee meeting during first quarter of the year.

Junaidy Shoaib Asad Chartered Accountants

Lahore. Dated: April 06, 2022 UDIN: CR2021101963WpJN5uEr

THE UNIVERSAL INSURANCE COMPANY LIMITED

SECURITY - SERVICE - PROSPERITY



#### INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF THE UNIVERSAL INSURANCE COMPANY LIMITED Report on the Audit of the Financial Statements

#### **Qualified Opinion**

We have audited the annexed financial statements of **The Universal Insurance Company Limited**, which comprise the statement of financial position as at December 31, 2021, the statement of profit or loss and other comprehensive income, the statement of changes in equity, the statement of cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies and other explanatory information, and we state that we have obtained all the information and explanations which, to the best of our knowledge and belief, were necessary for the purposes of the audit.

In our opinion, except for the possible effects of the matter described in the *Basis for Qualified Opinion* section of our report, the statement of financial position, the statement of profit or loss and other comprehensive income, the statement of changes in equity and the statement of cash flows together with the notes forming part thereof conform with the accounting and reporting standards as applicable in Pakistan and give the information required by the Insurance Ordinance, 2000 (XXXIX of 2000) and the Companies Act, 2017 (XIX of 2017), in the manner so required and respectively give a true and fair view of the state of the Company's affairs as at December 31, 2021 and of the profit, total comprehensive income, the changes in equity and its cash flows for the year then ended.

#### **Basis for Qualified Opinion**

We were unable to obtain sufficient appropriate audit evidence about the carrying amount of Company's accounts receivables from other insurers/re-insurers amounting Rs. 76.25 million as we could not receive the replies of positive confirmations sent to these receivables. We were also unable to obtain sufficient appropriate audit evidence by using alternative procedures. Consequently, we were unable to determine whether any adjustments to these amounts were necessary.

We conducted our audit in accordance with International Standards on Auditing (ISAs) as applicable in Pakistan. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Statements section of our report. We are independent of the Company in accordance with the International Ethics Standards Board for Accountants' Code of Ethics for Professional Accountants as adopted by the Institute of Chartered Accountants of Pakistan and we have fulfilled our other ethical responsibilities in accordance with the Code. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

#### **Key Audit Matter**

Key audit matters are those matters that, in our professional judgment, were of most significance in our audit of the financial statements of the current year. These matters were addressed in the context of our audit of the financial statements as a whole, and in forming our opinion thereon, and we do not provide a separate opinion on these matters. In addition to the matter described in the *Basis for Qualified Opinion* section, we have determined the matters described below to be the key audit matters to be communicated in our report.

Following are the key audit matters:

S. No.	Key audit matters	How the matter was addressed in our audit
1	Refer notes 4.8, 7, 8 and 9 to the financial statements relating to valuation and impairment of investments. The Company's investment portfolio comprises of government debt securities, equity securities including investment in subsidiary, other fixed income securities and term deposits. The Company's investments represent 54% of the total assets.	<ul> <li>Our audit procedures in respect of this matter included the following:</li> <li>Obtained an understanding, evaluated the design and tested the operating effectiveness of controls designed for valuation and impairment of investments.</li> <li>Assessed the methodology used and evaluated the valuation of debt securities using the market yield pricing methodology based on interpolation of relevant rates and valuation of equity securities by comparing the quoted prices of Pakistan Stock Exchange for the securities;</li> </ul>



S. No.	Key audit matters	How the matter was addressed in our audit
	We identified the valuation and impairment of investments as key audit matter because of the significance of investments and management's judgment involved in valuation and impairment.	<ul> <li>Evaluated the valuation assessment performed by the Company to identify any potential impairment in relation to its investments; and</li> <li>Assessed whether the Company's disclosures in relation to the valuation of investments are compliant with the relevant accounting requirements and the Companies Act, 2017.</li> </ul>
2	Valuation of claim liabilities Refer contents of notes 4.4 and 24 of the financial statements for disclosures of related accounting policy and claims disclosures. The Company's outstanding claims constitute 31 % of its total liabilities. Valuation of these outstanding claims involves significant management judgment regarding uncertainty in the estimation of claims payments and assessment of frequency and severity of claims. Outstanding claims are recognised on intimation of the insured event based on management judgment and estimation. The Company maintains provision for IBNR claims based on the advice of an independent Actuary. The actuarial valuation process involves significant judgment and the use of actuarial assumptions.	<ul> <li>Our audit procedures in respect of this matter included the following: <ul> <li>Obtained an understanding, evaluated the design and tested the controls over the process of capturing, processing and recording of information related to the claims;</li> <li>Obtained an understanding, evaluated the design and tested the controls related to recoveries from reinsurance arrangements;</li> <li>Evaluated whether the Company's actuarial methodologies used were consistent with prior years;</li> <li>Evaluated general principles, actuarial assumptions and method adopted for actuarial valuations by the Actuary of the Company for determination of IBNR;</li> <li>Tested the completeness, accuracy and reliability of the underlying data utilized by Actuary in actuarial valuation;</li> <li>Tested claims transactions on sample basis with underlying documentations to evaluate whether the claims reported during the year were recorded in accordance with the requirements of the Company's disclosures about the estimates used and the sensitivity to key assumptions; and</li> <li>Assessed on a sample basis the reinsurer's share of claims against the term of the reinsurance contracts and the related recorded liabilities.</li> </ul></li></ul>
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#### Information Other than the Financial Statements and Auditor's Report Thereon

Management is responsible for the other information. The other information comprises the information included in the Company's Annual Report, but does not include the financial statements and our auditor's report thereon.

Our opinion on the financial statements does not cover the other information and we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

#### Responsibilities of Management and Board of Directors for the Financial Statements

Management is responsible for the preparation and fair presentation of the financial statements in accordance with the accounting and reporting standards as applicable in Pakistan and the requirements of Insurance Ordinance, 2000 (XXXIX of 2000) and Companies Act, 2017(XIX of 2017) and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is responsible for assessing the Company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Company or to cease operations, or has no realistic alternative but to do so.

Board of directors are responsible for overseeing the Company's financial reporting process.

#### Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs as applicable in Pakistan will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with ISAs as applicable in Pakistan, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

 Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.

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- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Company's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Company to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with the board of directors regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

We also provide the board of directors with a statement that we have complied with relevant ethical requirements regarding independence, and to communicate with them all relationships and other matters that may reasonably be thought to bear on our independence, and where applicable, related safeguards.

From the matters communicated with the board of directors, we determine those matters that were of most significance in the audit of the financial statements of the current year and are therefore the key audit matters. We describe these matters in our auditors' report unless law or regulation precludes public disclosure about the matter or when, in extremely rare circumstances, we determine that a matter should not be communicated in our report because the adverse consequences of doing so would reasonably be expected to outweigh the public interest benefits of such communication.

#### **Report on Other Legal and Regulatory Requirements**

Based on our audit, we further report that in our opinion:

- a) Proper books of account have been kept by the Company as required by the Insurance Ordinance, 2000(XXXIX of 2000) and the Companies Act, 2017 (XIX of 2017);
- b) The statement of financial position, the statement of profit or loss and other comprehensive income, the statement of changes in equity and the statement of cash flows together with the notes thereon have been drawn up in conformity with the Insurance Ordinance, 2000 (XXXIX of 2000), the Companies Act, 2017 (XIX of 2017) and are in agreement with the books of account and returns;

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- c) Investments made, expenditure incurred and guarantees extended during the year were for the purpose of the Company's business; and
- d) No zakat was deductible under the Zakat and Ushr Ordinance, 1980 (XVIII of 1980).

The engagement partner on the audit resulting in this independent auditor's report is Shoaib Ahmad Waseem.

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Junaidy Shoaib Asad Chartered Accountants Lahore Date: April 06, 2022 UDIN: AR202110196J5LNfnACe



# STATEMENT OF FINANCIAL POSITION AS AT DECEMBER 31, 2021

			•
		2021	2020
Assets	Note	Rupees in th	nousand
Property and equipment	5	155,443	188,466
Investment property	6	35,316	30,660
Investments in associates	7	371,139	284,720
Investments			,
- equity securities	8	111,045	134,987
- debt securities	9	55,169	55,362
Loans and other receivables	10	33,125	35,063
Insurance / reinsurance receivables	11	89,830	122,451
Reinsurance recoveries against outstanding claims	24	37,433	26,175
Deferred commission expense	25	7,254	9,967
Deferred taxation	12	55,999	57,007
Taxation - payments less provisions	13	8,469	8,811
Prepayments	14	19,228	22,507
Cash and bank balances	15	13,398	9,332
Total Assets		992,848	985,508
Equity and Liabilities			
Capital and reserves attributable to			
Company's equity holders			
Authorised share capital			
75,000,000 (2020: 75,000,000) ordinary shares of Rs.10 each	40	750.000	750.000
of RS. TO each	16	750,000	750,000
Issued, subscribed and paid-up share capital	16	500,000	500,000
Capital reserves:			
- share premium	17	13,824	13,824
- others		18	18
<ul> <li>surplus on revaluation of fixed assets</li> </ul>	18	353,541	385,135
Fair value reserve on available-for-sale investments		260	313
Accmulated loss		(27,399)	(69,589)
Total Equity		840,244	829,701
Liabilities			
Underwriting Provisions			
Outstanding claims including IBNR	24	46,833	35,472
Unearned premium reserves	23	48,384	62,720
Unearned reinsurance commission	25	3,337	3,791
Long term deposits	19	124	62
Insurance / reinsurance payables	20	43,557	41,059
Unclaimed dividends		555	555
Other creditors and accruals	21	9,814	12,148
Total Liabilities		152,604	155,807
Contingencies and commitments	22		
Total Equity and Liabilities		992,848	985,508

The annexed notes 1 to 46 form an integral part of these financial statements.

CHAGAME. Khalid Kuli Khan Khattak CHAIRMAN	Gohar Ayub Khan CHIEF EXECUTIVE	M. Imran Malik DIRECTOR	کلمحلسمتر <sup>ع</sup> می Mrs. Shahnaz Sajj DIRECTO		12	Amir Raza	R	Ashfaq Ahmed CHIEF FINANCIAL OFFICER
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# STATEMENT OF PROFIT OR LOSS FOR THE YEAR ENDED DECEMBER 31, 2021

		2021	2020
	Note	Rupees in	thousand
Net insurance premium	23	75,205	67,199
Net insurance claims	24	(40,660)	(35,774)
Net commission	25	(9,721)	(10,758)
Insurance claims and expense	-	(50,381)	(46,532)
Management expenses	26	(85,307)	(83,053)
Underwriting results	-	(60,483)	(62,386)
Investment income	27	13,881	9,754
Rental income		1,116	1,060
Other income	28	9,566	11,722
Other expenses	29	(5,435)	(4,432)
Results of operating activities	-	(41,355)	(44,282)
Share of profit / (loss) of associates - net	7	86,644	(65,197)
Profit / (loss) before taxation	-	45,289	(109,479)
Income tax	30	(4,849)	21,634
Profit / (loss) after taxation	-	40,440	(87,845)
		Rup	)ee
Earnings / (loss) (after taxation) per share	31	0.81	(1.76)

The annexed notes 1 to 46 form an integral part of these financial statements.





# STATEMENT OF OTHER COMPREHENSIVE INCOME FOR THE YEAR ENDED DECEMBER 31, 2021

	2021 Rupees in	2020 thousand
Profit / (loss) after taxation	40,440	(87,845)
Other comprehensive income:		
Items that will not be reclassified to profit or loss:		
Unrealised (loss) / gain on available-for-sale investments	(74)	46
Impact of deferred taxation on remeasurement of available-for-sale investments	(53)	(13)
Impairment arisen upon revaluation of freehold land	(30,000)	-
Net share of other comprehensive (loss) / income of associates - net of taxation	(231)	5
Other comprehensive (loss) / income for the year	(30,284)	38
Total comprehensive income / (loss) for the year	10,156	(87,807)

The annexed notes 1 to 46 form an integral part of these financial statements.



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# STATEMENT OF CHANGES IN EQUITY FOR THE YEAR ENDED DECEMBER 31, 2021

			Attributa	ble to equity hold	ers of the Comp	any	
		C	apital Re	eserves	Fair value	(Accumul- ated loss) /	
	Share capital	Share premium	Other	Surplus on revaluation of fixed assets	available- for-sale investments	unappro- priated profit	Total
				(Rupees in tho	usand)		
Balance as at December 31, 2019	500,000	13,824	18	291,636	280	16,356	822,114
Transfer from surplus on							
revaluation of buildings on							
account of incremental depreciation	-	-	-	(1,383)	-	1,383	•
Deferred tax adjustment	-	-	-	401		-	401
Miscellaneous items of associates accounted for under equity method	-		_	94,481	-	512	94,993
Loss for the year ended December 31, 2020	-		•	•	-	(87,845)	(87,845)
Other comprehensive income for the year ended December 31, 2020	-		-		33	5	38
Total comprehensive income / (loss) for the year ended December 31, 2020					33	(07.040)	(07 007)
the year ended becember 51, 2020		•	•	•	33	(87,840)	(87,807)
Balance as at December 31, 2020	500,000	13,824	18	385,135	313	(69,589)	829,701
Transfer from surplus on							
revaluation of buildings on							
account of incremental depreciation	-	-	-	(1,314)	•	1,314	-
Deferred tax adjustment	-	-	-	381			381
Miscellaneous items of associates accounted for under equity method	-			(661)		667	6
Profit for the year ended December 31, 2021	-	-		-		40,440	40,440
Other comprehensive loss for							
the year ended December 31, 2021	-	-	-	(30,000)	(53)	(231)	(30,284)
Total comprehensive income / (loss) for							
the year ended December 31, 2021		-	-	(30,000)	(53)	40,209	10,156
Balance as at December 31, 2021	500,000	13,824	18	353,541	260	(27,399)	840,244

The annexed notes 1 to 46 form an integral part of these financial statements.





# STATEMENT OF CASH FLOWS FOR THE YEAR ENDED DECEMBER 31, 2021

Operating Cash Flows a) Underwriting activities	2021 Rupees in	2020 thousand
Insurance premium received	115,433	140,986
Reinsurance premium paid	(51,202)	(56,367)
Claims paid	(62,991)	(50,430)
Reinsurance and other recoveries received	22,434	14,781
Commission paid	(20,623)	(22,392)
Commission received	10,151	10,603
Management expenses paid	(72,097)	(68,175)
Net cash outflows from underwriting activities	(58,895)	(30,994)
b) Other operating activities		
Income tax paid	(2,231)	(1,839)
Other operating payments	(5,364)	(4,418)
Other operating receipts	854	332
Loans and other receivables	1,377	(1,619)
Other receipts / (payments) - net	30,120	(6,279)
Net cash inflows / (outflows) from other operating activities	24,756	(13,823)
Total cash outflows from all operating activities	(34,139)	(44,817)
Investment activities		
Profit / return received	5,520	7,421
Rental received	1,116	1,060
Payment for investments	(20,496)	(136,688)
Proceeds from disposal / redemption of investments	52,378	136,056
Fixed capital expenditure	(388)	(611)
Proceeds from sale of fixed assets	75	535
Total cash inflows from investing activities	38,205	7,773
Cash flows from financing activities	-	-
Net cash inflows / (outflows) from all activities	4,066	(37,044)
Cash and cash equivalents at beginning of the year	9,332	46,376
Cash and cash equivalents at end of the year	13,398	9,332

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# STATEMENT OF CASH FLOWS FOR THE YEAR ENDED DECEMBER 31, 2021

Reconciliation to statement of profit or loss	2021	2020
	Rupees in	thousand
Operating cash flows	(34,139)	(44,817)
Depreciation expense	(3,335)	(3,752)
Provision for doubtful insurance / reinsurance receivables	(8,989)	(10,839)
(Loss) / gain on disposal of fixed assets	(1)	243
(Decrease) / increase in assets other than cash	(22,897)	43,390
Decrease / (increase) in liabilities	3,203	(24,078)
	(66,158)	(39,853)
Other adjustments		
Gain on investments - net	13,881	9,754
Share of profit / (loss) of associates - net of taxation	86,644	(65,197)
Fair value gain on investment property	4,656	4,483
Assets written-off	-	(14)
Rental income	1,116	1060
Profit on savings accounts	301	1922
	106,598	(47,992)
Profit / (loss) after taxation	40,440	(87,845)

# **Definition of cash:**

Cash comprises of cash-in-hand and bank balances which are readily convertible to cash and which are used in the cash management function on day-to-day basis.

# Cash for the purposes of statement of cash flows consists of:

Cash and cash equivalents Cash-in-hand	35	124
Bank accounts Current accounts	2,877	2,652
Savings accounts	10,486 13,363	6,556 9,208
Total cash and cash equivalents	13,398	9,200

The annexed notes 1 to 46 form an integral part of these financial statements.





# NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED DECEMBER 31, 2021

# 1. Legal status and nature of business

The Universal Insurance Company Limited (the Company) is a public limited company incorporated in Pakistan on May 09, 1958 under the Companies Act, 1913 (now the Companies Act, 2017). The Company is listed on Pakistan Stock Exchange Limited and is engaged in non-life insurance business. The registered office of the Company is situated at Universal Insurance House, 63 - Shahrah-e-Quaid-e-Azam, Lahore. Presently, the Company is operating through one (2020: one) branch in Pakistan.

The Company is a Subsidiary of Bibojee Services (Pvt.) Limited (the Holding Company), which holds 42,981,788 (2020: 42,981,788) ordinary shares of the Company at the year-end.

# 2. Basis of preparation

# 2.1 Statement of compliance

These financial statements have been prepared in accordance with the accounting and reporting standards as applicable in Pakistan. The accounting and reporting standards comprise - International Financial Reporting Standards (IFRSs) issued by the International Accounting Standards Board (IASB) as notified under the Companies Act, 2017; and

- Provisions of and directives issued under the Companies Act, 2017, Insurance Ordinance, 2000, Insurance Rules 2017 and Insurance Accounting Regulations, 2017.

In case requirements differ, the provisions or directives of the Companies Act, 2017, the Insurance Ordinance, 2000 and Insurance Rules 2017 shall prevail.

# 2.2 Accounting convention

These financial statements have been prepared under the historical cost convention except for investments at fair value through profit or loss and available-for-sale investments, which are stated at fair value, held to maturity investments, which are stated at amortised cost, land & buildings, which are stated at revalued amounts.

# 2.3 Functional and presentation currency

These financial statements are presented in Pak Rupee, which is the Company's functional and presentation currency. All financial information presented in Pak Rupees has been rounded to the nearest thousand unless otherwise stated.

# 2.4 Use of estimates and judgments

- (a) The preparation of financial statements in conformity with approved accounting standards as applicable in Pakistan requires management to make judgments, estimates and assumptions that affect the reported amounts of assets and liabilities and income and expenses. It also requires management to exercise judgment in application of its accounting policies. The estimates and associated assumptions are based on historical experience and various other factors that are believed to be reasonable under the circumstances. These estimates and assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised if the revision affects only that period or in the period of revision and future periods if the revision affects both current and future periods.
- (b) The areas involving a higher degree of judgment or complexity, or areas where assumptions and estimates are significant to these financial statements or judgment was exercised in application of accounting policies are as follows:
  - Outstanding claims including IBNR notes 4.4 & 24
  - Premium deficiency reserves notes 4.5
  - Classification of investments notes 4.8, 7,8 & 9
  - Taxation notes 4.12, 13 & 30
  - Property and equipment notes 4.15 & 5
  - Investment property notes 4.16 & 6
  - Unearned premium reserves notes 4.17 & 23
  - Provision for doubtful receivables notes 4.21 & 11
  - Impairment in value of investments notes 4.25 & 7

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#### INITIAL APPLICATION OF STANDARDS, AMENDMENTS OR INTERPRETATIONS TO 3. **EXISTING STANDARDS**

The following amendments to existing standards have been published that are applicable to the Company's financial statements covering annual periods, beginning on or after the following dates:

3.1 Standards, amendments and interpretations to approved accounting standards that are effective in current year

Certain standards, amendments and interpretations to IFRSs are effective for accounting periods beginning on January 01, 2021 but are considered not to be relevant or to have any significant effect on the Company's operations (although they may affect the accounting for future transactions and events) and are, therefore, not detailed in these financial statements.

3.2 Standards, amendments and interpretations to existing standards that are not yet effective and have not been early adopted by the Company

There are certain standards, amendments to the IFRSs and interpretations that are mandatory for companies having accounting periods beginning on or after January 01, 2021 but are considered not to be relevant or to have any significant effect on the Company's operations and are, therefore, not detailed in these financial statements, except for the following:

- Standards, amendments and interpretations	Effective date (accounting period beginning on or after)
- IAS 16, Property, plant and equipment (amendments)	January 01, 2022
<ul> <li>IAS 37, Provisions, contingent liabilities and contingent assets (amendments)</li> </ul>	January 01, 2022
- IFRS 17, Insurance contracts (yet to be notified by SECP)	January 01, 2023
- IAS 1, Presentation of Financial Statements (Amendments	January 01, 2024
<ul> <li>IAS 8, Accounting Policies, Changes in Accounting Estimates and Errors (Amendments)</li> </ul>	January 01, 2023
- IFRS 16, Leases (amendments)	April 01, 2021
- IAS 12, Income taxes (amendments)	January 01, 2023
- IERS 9. Financial instruments	January 01, 2023*

IFRS 9, Financial instruments

\* The company has opted temporary exemption from the application of IFRS 9 as allowed by International Accounting Standards Board (IASB) for entities whose activities are predominantly connected with insurance. Further details / disclosure required to opt for temporary exemption from the application of IFRS 9 are given below.

- Financial assets with contractual terms that give rise on specified dates to cash flows that are (a) solely payments of principal and interest (SPPI) on the principal amount outstanding, excluding any financial asset that meets the definition of held for trading in IFRS 9, or that is managed and whose performance is evaluated on a fair value basis, and
- All other financial assets (b)

		Dec	ember 31, 2	021	
	Fail the	SPPI test	P	ass the SPPI	test
	Fair value	Change in un-realized gain / (loss) during the period	Carrying value	Cost less Impairment	Change in un-realized gain / (loss) during the period
Financial assets		Rupe	es in thous	ands	·
Cash and Bank*	13,398	-	-	-	-
Investments in associates	371,139	-	-	-	-
Investment in equity securities-available for sale	111,045	1,031	-	-	-
Investment in debt securities-held to maturity*	-	-	55,169	-	-
Loan and other receivables*	33,125	-	-	-	-
	528,707	1,031	55,169	-	-

\* The carrying amount of these financial assets measured applying IAS 39 are a reasonable approximation of their fair values.

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**3.3** There are certain other new and amended standards, interpretations and amendments that are mandatory for the Company's accounting periods beginning on or after January 01, 2022 but are considered not to be relevant or will not have any significant effect on the Company's operations and are therefore not stated in these financial statements.

#### 4. Summary of significant accounting policies

The significant accounting policies adopted in the preparation of these financial statements are the same as those applied in the preparation of the financial statements of the Company for the year ended December 31, 2020.

#### 4.1 Insurance contracts

Insurance contracts are those contracts where the Company (the insurer) has accepted significant insurance risk from another party (the policy holders) by agreeing to compensate the policy holders if a specified uncertain future event (the insured event) adversely affects the policy holders.

Once a contract has been classified as an insurance contract, it remains an insurance contract for the remainder of its life time, even if the insurance risk reduces significantly during this period, unless all rights and liabilities are extinguished or expired.

Insurance contracts issued by the Company are generally classified in four basic categories, i.e. Fire and Property, Marine and Transport, Motor and Miscellaneous and are issued to multiple types of clients with business in engineering, automobiles, cement, power, textile, paper, agriculture, services and trading sectors, etc. and individuals as well. The tenure of these insurance contracts depends upon terms of the policies written and vary accordingly.

- Fire & Property insurance contracts generally cover the assets of the policy holders against damages by fire, earthquake, riots & strike, explosion, atmospheric disturbance, flood, electric fluctuations impact, burglary and loss of profit followed by incident of fire.
- Marine & Transport insurance contracts generally provide cover for loss or damage to cargo while in transit to and from foreign land and inland transit due to various insured perils including loss of or damage to carrying vessel.
- Motor insurance contracts provide indemnity for accidental damage to or loss of insured vehicles including loss of or damage to third party and other comprehensive car coverage.
- Other insurance contracts provide variety of coverage including cover against burglary, loss of cash in safe, cash in transit and cash on counter, fidelity guarantee, personal accident, workmen compensation, contractor's all risk, erection all risk, machinery breakdown, boiler damage, crop and health.

In addition to direct insurance, the Company also participates in risks under co-insurance contracts from other companies and also accepts risks through re-insurance inward by way of facultative acceptance on case to case basis provided such risks are within the underwriting policies of the Company. The nature of the risks undertaken under such arrangement is consistent with the risks in each class of business as stated above.

The Company neither issues investment contracts nor does it issue insurance contracts with discretionary participation features (DPF).

#### 4.2 Premium

Premium written under a policy is recognised as income over the period of insurance from the date of issuance of the policy to which it relates to its expiry. Where the pattern of incidence of risk varies over the period of the policy, premium is recognised as revenue in accordance with the pattern of incidence of risk. The portion of premium written relating to the unexpired period of coverage is recognised as unearned premium by the Company.



#### 4.3 **Reinsurance ceded**

The Company enters into reinsurance contracts in the normal course of business in order to limit the potential for losses arising from certain exposures. Outward reinsurance premiums are accounted for in the same period as the related premiums for the direct or accepted reinsurance business being reinsured.

Reinsurance liabilities represent balances due to reinsurance companies. Amounts payable are estimated in a manner consistent with the related reinsurance contract. Reinsurance assets represent balances due from reinsurance companies. Amounts recoverable from reinsurers are estimated in a manner consistent with the provision for outstanding claims or settled claims associated with the reinsurance policies and are in accordance with the related reinsurance contract.

Reinsurance assets are not offset against related insurance liabilities. Income or expenses from reinsurance contracts are not offset against expenses or income from related insurance assets.

Reinsurance assets or liabilities are derecognised when the contractual rights are extinguished or expired.

The Company assesses its reinsurance assets for impairment on the reporting date. If there is an objective evidence that the reinsurance asset is impaired, the Company reduces the carrying amount of the reinsurance asset to its recoverable amount and recognises that impairment loss in the statement of profit or loss.

#### 4.4 Claims

Claims are charged to income as incurred based on estimated liability for compensation owed under the insurance contracts. It includes claims handling costs that are directly related to the processing and settlement of claims, a reduction for the value of salvage and other recoveries and any adjustments to claims outstanding from previous years.

#### **Outstanding claims (including IBNR)** (a)

A liability for outstanding claims is recognised in respect of all claims incurred up to the reporting date, which is measured at the undiscounted value of expected future payments. Provision for outstanding claims include amounts in relation to claims reported but not settled, claims incurred but not reported (IBNR) and expected claims settlement costs.

Reinsurance recoveries against outstanding claims are recognised as an asset and measured at the amount expected to be received.

#### (b) Claims reported but not settled

Provision for liability in respect of claims reported but not settled at the reporting date is made on the basis of individual case estimates. The case estimates are based on the assessed amounts of individual losses and where loss assessments have not been carried-out, the estimates are established in light of currently available information, past experience of similar claims and in some cases in relation to the sums insured. Case estimates are reviewed periodically to ensure that the recognised outstanding claim amounts are adequate to cover expected future payments including expected claims settlement costs and are updated as and when new information becomes available.

#### (c) Claims incurred but not reported

The provision for claims incurred but not reported (IBNR) is made at the reporting date. The Company takes actuarial advice for the determination of IBNR claims. The 'Ultimate Loss Ratio Technique' has been used to obtain an adequate estimate of the IBNR claims.



## 4.5 **Premium deficiency reserve** (liability adequacy test)

At each reporting date, liability adequacy tests are performed separately for each class of business to ensure the adequacy of the unearned premium liability for that class.

It is performed by comparing the expected future liability, after reinsurance, from claims and other expenses, including reinsurance expense, commissions and other underwriting expenses, expected to be incurred after the reporting date in respect of policies in force at the reporting date with the carrying amount of unearned premium liability. Any deficiency is recognised by establishing a provision (premium deficiency reserve) to meet the deficit.

The expected future liability is estimated with reference to the experience during the expired period of the contracts, adjusted for significant individual losses, which are not expected to recur during the remaining period of the policies and expectations of future events that are believed to be reasonable.

The movement in the premium deficiency reserve is recognised as an expense or income in the statement of profit or loss for the year.

Keeping in view the adequacy of the reserves, as on December 31, 2021, performed by Actuary in line with the provisions of the Insurance Ordinance, 2000, the Insurance Rules, 2017 and the Insurance Accounting Regulations, 2017, a premium deficiency reserve is not required and accordingly no provision for the same has been made in financial statements of the current year.

# 4.6 Cash and cash equivalents

For the purpose of cash flow statement, cash and cash equivalents include cash-in-hand, cash at banks on current and saving accounts.

### 4.7 Loans to employees

These are recognised at cost, which is the fair value of consideration given.

#### 4.8 Investments

Classification of an investment is made on the basis of intended purpose for holding such investment. Management determines the appropriate classification of its investments at the time of purchase and re-evaluates such designation on regular basis.

Investments are initially measured at fair value plus transaction costs directly attributable to acquisition except for 'investment at fair value through profit or loss', which is measured initially at fair value.

All 'regular way' purchases and sales of investments are recognised on the trade date, which is the date that the Company commits to purchase or sell the investment.

The Company assesses at the end of each reporting period whether there is any objective evidence that investments are impaired. If any such indication exists, the Company applies the requirements of IAS 39 'Financial instruments: recognition and measurement' to all investments except for investments in Associates accounted for under equity method, which are tested for impairment in accordance with the requirements of IAS 36 'Impairment of assets'.

#### (a) Investments in associates

Associates are the entities over which the Company has significant influence but not control. Investments in associates are accounted for using the equity method of accounting and are initially recognised at cost. The Company's share of its associates' post acquisition profits or losses, movement in other comprehensive income and its share of post-acquisition movement in reserves is recognised in statement of profit or loss, statement of comprehensive income and reserves respectively. The cumulative post-acquisition movements are adjusted against the carrying amount of investments. Distributions received from an Associate reduce the carrying amount of investment.



## (b) Held-to-maturity

Investments with fixed or determinable payments and fixed maturity are classified as held-tomaturity when the Company has the positive intention and ability to hold to maturity. Investments intended to be held for an undefined period are not included in this classification. Other long-term investments that are intended to be held-to-maturity are subsequently measured at amortised cost using the effective yield method. Any premium paid or discount availed on the acquisition of held to maturity investment is deferred and included in income for the period on a straight line basis over the term of investment. For investments carried at amortised cost, gains and losses are recognised in statement of profit or loss when the investments are de-recognised or impaired.

# (c) Available-for-sale

Investments which are intended to be held for an undefined period of time but may be sold in response to the need for liquidity, changes in interest rates, equity prices or exchange rates are classified as available-for-sale.

Subsequent to initial recognition at cost, these are stated at market value in accordance with the requirements of IAS 39 (Financial instruments: recognition and measurement). The Company uses stock exchange quotations at the reporting date to determine the market value of its quoted investments whereas fair value of investments in delisted / unlisted companies is determined by reference to the net assets and financial position of the investee on the basis of latest available audited financial statements.

#### (d) Investments at fair value through profit or loss

Investments classified as held-for-trading and those designated as such are included in this category. Investments are classified as held-for-trading if these are acquired for the purpose of selling in the short term. Gains or losses on investments held-for-trading are recognised in statement of profit or loss.

# 4.9 Due from insurance contract holders

These are recognised when due, at fair value of the consideration receivable less provision for doubtful receivables, if any. Provision for impairment on premium receivables is established when there is objective evidence that the Company will not be able to collect all the amounts due according to original terms of receivable. Receivables are also analysed as per their ageing and accordingly provision is maintained on a systematic basis.

#### 4.10 Insurance / reinsurance payables and receivables

Insurance / reinsurance payables and receivables are carried at cost, which is the fair value of the consideration to be paid / received in the future for services. However, an assessment is made at each reporting date to determine whether there is objective evidence that a financial asset or group of assets may be impaired. If such indication exists, the estimated recoverable amount of that asset is determined and any impairment loss is recognised for the difference between the recoverable amount and the carrying amount.

#### 4.11 Claim recoveries

Claim recoveries receivable from reinsurers are recognised as an asset at the same time as the claims which give rise to the right of recovery are recognised as a liability and are measured at the amount expected to be received.

### 4.12 Taxation

# (a) Current

Provision for current year's taxation is determined in accordance with the prevailing law of taxation on income enacted or substantively enacted by the end of the reporting period and is based on current rates of taxation being applied on the taxable income for the year, after taking into account tax credits and rebates available, if any, and taxes paid under the Final Tax Regime. The tax charge also includes adjustments, where necessary, relating to prior years which arise from assessments finalised during the year.



# (b) Deferred

Deferred tax is accounted for using the statement of financial position liability method in respect of all temporary differences arising from differences between the carrying amount of assets and liabilities in the financial statements and the corresponding tax bases used in the computation of taxable profit.

Deferred tax liabilities are generally recognised for all taxable temporary differences and deferred tax assets to the extent that it is probable that taxable profits will be available against which the deductible temporary differences, unused tax losses and tax credits can be utilised.

Deferred tax is calculated at the rates that are expected to apply to the period when the differences reverse based on tax rates that have been enacted or substantively enacted by the reporting date. Deferred tax is charged or credited in statement of profit or loss except to the extent that it relates to items recognised in other comprehensive income or directly in equity; in this case the tax is also recognised in other comprehensive income or directly in equity respectively.

# 4.13 Deferred commission expense

Commission costs incurred in obtaining and recording policies of insurance and reinsurance are being deferred and recognised as an asset in correlation with unearned premium that will be recognised in the subsequent reporting periods.

# 4.14 Prepaid reinsurance expense

Premium for reinsurance contracts operative on a proportional and non-proportional basis is recorded as a liability on attachment of the underlying risks reinsured or on inception of the reinsurance contract respectively. For proportional reinsurance contracts, the reinsurance expense is recognised in accordance with the pattern of recognition of premium income to which they relate. For non-proportional reinsurance contracts, the reinsurance expense is recognised evenly in the period of indemnity. The portion of reinsurance premium not recognised as an expense is shown as a prepayment.

#### 4.15 **Property and equipment**

Fixed assets, except freehold land and buildings on freehold land, are stated at cost less accumulated depreciation and accumulated impairment loss, if any. Freehold land is stated at revalued amount whereas buildings on freehold land are stated at revalued amounts less accumulated depreciation and accumulated impairment loss, if any.

Increases in the carrying amounts arising on revaluation of freehold land and buildings on freehold land are recognised, net of tax, in statement of other comprehensive income and accumulated in reserves in shareholders' equity. To the extent that the increase reverses a decrease previously recognised in statement of profit or loss, the increase is first recognised in profit or loss. Decreases that reverse previous increases of the same asset are first recognised in statement of other comprehensive income to the extent of the remaining surplus attributable to the asset; all other decreases are charged to profit or loss. Each year, the difference between depreciation based on the revalued carrying amount of the asset charged to profit or loss and depreciation based on the asset's original cost, net of tax, is reclassified from the revaluation surplus on fixed assets to retained earnings.

Subsequent costs are included in the asset's carrying amount or recognised as a separate asset, as appropriate, only when it is probable that future economic benefits associated with the item will flow to the Company and the cost of the item can be measured reliably. All other repair and maintenance costs are charged to statement of profit or loss during the period in which these are incurred.

## (a) Depreciation

Depreciation on fixed assets is charged to statement of profit or loss applying the reducing balance method so as to write-off the cost / depreciable amount of the assets over their estimated useful lives at the rates given in note 5. The Company charges depreciation on additions from the date when the asset is available for use and on deletions upto the date when the asset is de-recognised. The residual values and useful lives are reviewed by management at each financial year-end and adjusted if impact on depreciation is significant.

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#### (b) De-recognition

An item of fixed assets is de-recognised upon disposal or when no future economic benefits are expected from its use or disposal. Any gain or loss arising on de-recognition of the asset is included in statement of profit or loss in the year the asset is de-recognised.

#### 4.16 Investment property

Investment property is accounted for under the fair value model in accordance with the requirements of IAS 40. Subsequent capital expenditure on existing property and gain / loss on disposals are accounted for in the same manner as for fixed assets.

# 4.17 Unearned premium reserves

Unearned premium reserves represent the portion of premium written relating to the unexpired period of coverage. Unearned premium reserves are being calculated as a proportion of the gross premium of each policy, determined as the ratio of the unexpired period of the policy and the total period, both measured to the nearest day as specified in the Insurance Rules for non-life insurance.

## 4.18 Unearned reinsurance commission

Commission income receivable from reinsurers is taken to statement of profit or loss in accordance with the pattern of recognition of the reinsurance premium to which these relate.

# 4.19 Retirement benefit obligations

## (a) Defined contribution plan

The Comapany is operating a provident fund scheme for all its permanent employees; equal monthly contribution to the fund is made at the rate of 10% of the basic salaries both by the employees and the Company.

#### (b) Compensated absences

The Company accounts for liability in respect of employees' compensated absences in the period in which these are earned.

## 4.20 Other creditors and accruals

Liabilities for creditors and other amounts payable are carried at cost, which is the fair value of the consideration to be paid in future for goods or services received, whether or not billed to the Company.

## 4.21 Provisions

Provisions are recognised when the Company has a present obligation, legal or constructive, as a result of a past event, it is probable that the Company will be required to settle the obligation, and a reliable estimate can be made of the amount of obligation.

The amount recognised as a provision is the best estimate of the consideration required to settle the present obligation at the end of reporting period, taking into account the risks and uncertainties surrounding the obligation.

When some or all of the economic benefits required to settle a provision are expected to be recovered from a third party, the receivable is recognised as an asset if it is virtually certain that reimbursement will be received and the amount of receivable can be measured reliably.

As the actual outflows can differ from estimates made for provisions due to changes in laws, regulations, public expectations, prices and conditions, and can take place many years in future, the carrying amounts of provisions are reviewed at each reporting date and adjusted to take account of such changes. Any adjustments to the amount of previously recognised provision is recognised in the statement of profit or loss unless the provision was originally recognised as part of cost of an asset.

## 4.22 Contingent liabilities

A contingent liability is disclosed when the Company

- has a possible obligation as a result of past events, whose existence will be confirmed only by the occurrence or non-occurrence, of one or more uncertain future events not wholly within the control of the Company; or

- has a present legal or constructive obligation that arises from past events, but it is not probable that an outflow of resources embodying economic benefits will be required to settle the obligation, or the amount of obligation cannot be measured with sufficient reliability.

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# 4.23 Revenue recognition

#### (a) Premium income earned

Premium written under a policy is recognised as income over the period of insurance from the date of issuance of the policy to which it relates to its expiry as follows:

for direct business

evenly over period of the policy.

- for proportional re-insurance business

evenly over the period of underlying insurance policies.

Where the pattern of incidence of risk varies over the period of policy, the premium is recognised as revenue in accordance with the pattern of incidence of risk.

## (b) Administrative surcharge

This represents documentation and other charges recovered by the Company from policy holders in respect of policies issued at the rate of 5% of the premium restricted to a maximum of Rs.5,000 per policy. Administrative surcharge is recognised as revenue at the time the policies are written.

#### (c) Commission income

Commission income from reinsurers is recognised at the time of issuance of the underlying insurance policy by the Company. This income is deferred and brought to the account as revenue in accordance with the pattern of recognition of the reinsurance premium to which it relates. Profit / commission, if any, which the Company may be entitled to under the terms of reinsurance, is recognised on accrual basis.

## (d) Dividend income and bonus shares

Dividend income is recognised when the right of receipt is established. Bonus shares are accounted for by increase in number of shares without any change in the value of investments.

#### (e) Investment income

#### Income from held-to-maturity investments

Income from held-to-maturity investments is recognised on a time proportion basis taking into account the effective yield on the investments.

- Gain / loss on sale of available-for-sale investments

Gain / loss on sale of available-for-sale investments is included in income currently.

# - Income from investments at fair value through profit or loss

Gain / loss on sale of investments at fair value through profit or loss is included in income currently.

# (f) Rental and other income

Rental and other income is recognised on accrual basis.

## 4.24 Management expenses

Management expenses, which are directly attributable to the underwriting business, are allocated in accordance with the volume of each class of business. Portion of management expenses, which are not allocable to the underwriting business, are categorised as other expenses. These expenses are charged to statement of profit or loss at the time the policies are accepted.

## 4.25 Impairment

## (a) Financial assets

A financial asset is considered to be impaired if objective evidence indicates that one or more events had a negative effect on the estimated future cash flow of that asset.

An impairment loss, in respect of a financial asset measured at amortised cost, is calculated as a difference between its carrying amount and the present value of estimated future cash flows discounted at the original effective interest rate. An impairment loss in respect of available-for-sale financial asset is calculated with reference to its current fair value.

Significant financial assets are tested for impairment on an individual basis. The remaining financial assets are assessed collectively in groups that share similar credit risk characteristics.



#### (b) Non-financial assets

The carrying amounts of the Company's non-financial assets are reviewed at each year-end to determine whether there is any indication of impairment. If such indication exists, the recoverable amount of such asset is estimated. An impairment loss is recognised whenever the carrying amount of the asset exceeds its recoverable amount. Impairment losses are recognised in statement of profit or loss. A previously recognised impairment loss is reversed only if there has been a change in the estimates used to determine the asset's recoverable amount of the asset is increased to its recoverable amount. That increased amount cannot exceed the carrying amount that would have been determined, net of depreciation, had no impairment loss been recognised for the asset in prior years. Such reversal is recognised in statement of profit or loss.

#### 4.26 Financial instruments

Financial instruments carried on the statement of financial position include current & other accounts, investments, insurance / reinsurance receivables, reinsurance recoveries against outstanding claims, loans and other receivables, outstanding claims, insurance / reinsurance payables and other creditors & accruals. Financial assets and liabilities are recognised when the Company becomes a party to the contractual provisions of instrument. Initial recognition is made at fair value plus transaction costs directly attributable to acquisition except for 'financial instruments at fair value through profit or loss', which are measured initially at fair value.

Financial assets are de-recognised when the Company looses control of the contractual rights that comprise the financial asset. The Company looses such control if it realises the rights to benefit specified in the contract, the rights expire or the Company surrenders those rights. Financial liabilities are de-recognised when the obligation specified in the contract is discharged, cancelled or expired. Any gain or loss on subsequent measurement and de-recognition is charged to the profit or loss currently. The particular measurement methods adopted are disclosed in the individual policy statements associated with each item.

#### 4.27 Offsetting of financial assets and financial liabilities

Financial assets and liabilities are offset and the net amount reported in the statement of financial position when there is a legally enforceable right to set-off the recognised amounts and there is an intention to settle on a net basis or realise the asset and settle the liability simultaneously.

#### 4.28 Earnings per share

The Company presents basic earnings per share for its shareholders. Basic earnings per share is calculated dividing the profit attributable to ordinary shareholders of the Company by the weighted average number of ordinary shares outstanding during the year.

#### 4.29 Share capital

Shares are classified as equity when there is no obligation to transfer cash or other assets. Incremental costs directly attributable to the issue of equity instruments are shown in equity as a deduction from the proceeds.

#### 4.30 Dividend and appropriation to reserves

Dividend and appropriation to reserves are recognised as liability in the Company's financial statements in the year in which these are approved.

#### 4.31 Foreign currencies

All monetary assets and liabilities denominated in foreign currencies are translated in Pak Rupees at the rates of exchange prevailing at the reporting date whereas transactions in foreign currencies during the year are initially recorded in functional currency at the rates of exchange prevailing at the transaction date. All non-monetary items are translated in Pak Rupees at exchange rates prevailing on the date of transaction or on the date when fair values are determined. Exchange gains and losses are included in income currently.

#### 4.32 Segment reporting

The Company accounts for segment reporting using the classes of business as specified under the Insurance Ordinance, 2000 and the Insurance Rules, 2017 as the primary reporting format based on the Company's practice of reporting to the management is on the same basis.

As the operations of the Company are carried-out in Pakistan, information relating to geographical segment is not considered relevant.

Assets, liabilities and capital expenditure, that are directly attributable to segments, have been assigned to them whereas the carrying amount of certain assets used jointly by two or more segments have been allocated to segments on a reasonable basis. The assets and liabilities, which cannot be allocated to a particular segment on a reasonable basis, are reported as unallocated corporate assets and liabilities.

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5. Property and		Cost /	Revaluation	ion				Depreciation	ion			6
equipment (operating assets)	As at ets) January 01, 2021	Additions / (Impairment)	Dispo- sals	Write- offs	As at December 31, 2021	As at January 01, 2021	For the Year	On Dispo- sals	On Write- offs	As at December 31, 2021	Book Value as at December 31, 2021	Depre- ciation rate %
						Rupees in thousand	housand					
<b>Freehold land</b>	145,600	(30,000)			115,600			·			115,600	'
Buildings on freehold land	d 49,219				49,219	15,130	1,704			16,834	32,385	5
Furniture and fixtures	4,028				4,028	3,313	72			3,385	643	10
Office equipment	ent 8,195		(498)		7,697	6,508	183	(430)	•	6,261	1,436	10-15
Computer equipment	8,309	301	(924)		7,686	7,767	205	(916)		7,056	630	30
Vehicles	27,995	87			28,082	22,162	1,171		•	23,333	4,749	20
	243,346	(29,612)	(1,422)	•	212,312	54,880	3,335	(1,346)	•	56,869	155,443	
		Cost /	/ Revaluation	u				Depreciation	no			
	As at January 01, 2020	Additions / (Impairment)		Write- offs	As at December 31, 2020	As at January 01, 2020	For the Year	On Dispo- sals	On Write- offs	As at December 31, 2020	<ul> <li>Book Value as at December 31, 2020</li> </ul>	Depre- ciation rate %
						- Rupees in thousand	thousand					
Freehold land	145,600	ı			145,600	I					145,600	I
Buildings on freehold land	49,219	ı			49,219	13,336	1,794	ı		15,130	34,089	5
Furniture and fixtures	4,012	16	ı	,	4,028	3,234	79	I	'	3,313	715	10
Office equipment	nt 8,479	56	(340)		8,195	6,591	209	(292)		6,508	1,687	10-15
Computer equipment	8,123	186			8,309	7,578	189	ı		7,767	542	30
Vehicles	28,273	353	(483)	(148)	27,995	21,055	1,480	(239)	(134)	22,162	5,833	20
	243,706	611	(823)	(148)	243,346	51,794	3,751	(531)	(134)	54,880	188,466	



#### 5.1 Surplus on revaluation

Latest revaluation of freehold land and buildings on freehold land was carried-out by Sadruddin Associates (Pvt.) Ltd. (PBA Approved Valuers & Real Estate Appraisers, Business & Finance Centre, Suite # 1004, 10th Floor, I.I. Chundrigar Road, Karachi) as at December 31, 2021 on the basis of present market value of freehold land and current depreciated market value of buildings. Had there been no revaluation, carrying value of buildings on freehold land as at December 31, 2021 would have been lower by Rs.24.851 million (2020: Rs.26.165 million).

- **5.2** Based on the aforementioned revaluation reports dated December 31, 2021, the forced sale values of the freehold land and buildings on freehold land was assessed at Rs.118.387 million.
- **5.3** Freehold land of the Company is located at 63-Sharah-e-Quaid-e- Azam, Lahore; total covered area is 2,080 square feet.

# 5.4 Disposal of fixed assets

6.

Description	Cost	Accumulated	l Book	Sale	(Loss) /	Mode of		Sold to:
Description	COSI	Depreciation	Value	Proceeds	Gain	disposal		3010 lū.
	•••••	Ri	upees ii	n thousand-				
Air Condition equipments	302	251	51	50	(1)	Negotiation	Haji Muhamma	ad Afzal, Sheikhupura
Telephone Installations	196	179	17	4	(13)	Negotiation	Mr. Muhamma	d Shahzaib, Lahore
Computer equipments	924	916	8	21	13	Negotiation	Mr. Muhamma	d Anwar, Lahore
2021	1,422	1,346	76	75	(1)			
2020	823	531	292	535	243			
Investment prope	ty						2021	2020
					N	lote	Rupees in	thousand
Opening balance							17,282	17,282
Unrealised fair valu	e gain	upon revalu	ation	:				
Opening balance							13,378	8,895
Gain arisen upon re carried-out during					:	28	4,656	4,483
Closing balance							18,034	13,378
Closing book value							35,316	30,660
The management.	durina	the finance	cial ve	ear ende	d Dece	mber 31.	2016, had	transferred its

**6.1** The management, during the financial year ended December 31, 2016, had transferred its properties located at Mumtaz Centre and Eden Centre, Lahore having aggregate book value of Rs.17.282 million to Investment Property as it intends to earn rentals against these properties.

6.2 Based on the revaluation reports of Sadruddin Associates (Pvt) Ltd. dated December 31, 2021, forced sale values of the Company's investment properties have been assessed at Rs.28.253 million (2020: Rs. 24.528 million).

2021

2020

7. Investments in Associates - Quoted Bannu Woollen Mills Ltd. (BWM)

Carrying value at beginning of the year 8,940 (2020: 8,940) ordinary shares of Rs.10 each	Rupees in th	ousand
8 940 (2020: 8 940) ordinary shares of Rs 10 each		
c,c+c (2020. c,c+c) cramary shares of N3. To each	2,603	2,610
Share of profit / (loss) after taxation	70	(6)
Other changes in comprehensive (loss) / income	(13)	46
Share of items directly recognised in equity	6	(47)
-	2,666	2,603
Ghandhara Industries Ltd. (GIL)		
Carrying value at beginning of the year		
2,368,296 (2020: 2,368,296) ordinary shares of Rs. 10 each	282,117	252,309
Share of profit / (loss) after taxation	86,574	(65,191)
Other changes in comprehensive loss	(218)	(41)
Share of surplus on revaluation of property,		
plant and equipment of GIL	-	95,040
_	368,473	282,117
—	371,139	284,720



- 7.1 Market values of the Company's investments in BWM and GIL as at December 31, 2021 were Rs. 357 thousand (2020: Rs.420 thousand) and Rs. 418.596 million (2020: Rs.773.059 million) respectively.
- 7.2 In order to perfrom impairment testing of its investments in BWM under IAS 36, the management based on the share valuation report of M/s. Yasir & Co. Chartered Accountant, has concluded that the carrying value of BWM does not exceed its recoverable amount. Further, the recoverable amount of investment has been determined using the 'value-in-use' computation which estimates the value per ordinary share by using discounted future cash flows method.
- 7.3 The Company's interests in its Associates were as follows:

Company Name	Country of Incorporation	Assets as at December 31,	Liabilities as at December 31,	Revenues f period er Decembe	ded	Profit/ (loss) taxation fo period en December	r the ded	% Interest held
			Ru	pees in thou	sand -			
Bannu Woollen Mills Ltd.								
2021	Pakistan	3,563,832	662,316	9	13,724	7	4,557	0.09
2020		3,440,482	598,299	6	71,180	(	6,642)	0.09
Ghandhara Industries Ltd.								
2021	Pakistan	18,049,395	11,415,158	21,1	40,153	1,55	7,583	5.56
2020		16,957,881	11,877,308	11,3	50,395	(1,17	2,876)	5.56
Investments in equi	ty securities	6			2	021	2	020
				Note	R	upees in t	hous	and
Available-for-sale inv	estments			8.1		541		615
Investments at fair va	lue through	profit or los	s	8.2	1	10,504	1	34,372
					1	11,045	1	34,987

#### 8.1 Available-for-sale investments

8.

	No. of	De	cember 31, 2	021	No. of shares	D	ecember 31, 20	)20
	shares / units as at December 31,	Cost	Unrealised gain / (impairmen	Carrying	/ units as at December 31,	Cost	Unrealised gain / (impairment)	Carrying value
Listed shares	2021	Ru	pees in thous	and	2020	R	upees in thous	and
Hamid Textile Mills Ltd.	49,000	490	(490)		49,000	490	(490)	-
Pakistan National Shipping Corporation	888	24	24	48	888	24	57	81
Mutual fund								
JS Growth Fund	2,968	135	358	493	2,968	135	399	534
		649	(108)	541		649	(34)	615

#### 8.2 Investments at fair value through profit or loss

		De	cember 31, 2	)21		D	ecember 31, 20	)20
Note	No. of units	Cost	Unrealised (loss) / gain	Carrying and fair value	No. of units	Cost	Unrealised (loss) / gain	Carrying and fair value
Mutual funds		Ru	pees in thous	and		R	upees in thous	and
HBL Growth and Cash Fund (formerly PICIC Growth Fund)	13,969	520	(270)	250	13,962	520	(255)	265
NBP Islamic Mahana Amdani Fund	10,558,901	106,011	4,243	110,254	12,936,963	130,984	3,123	134,107
		106,531	3,973	110,504		131,504	2,868	134,372
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## 9. Investments in debt securities (Held to maturity)

	No. of certificates		Face value	Value of certificates		
	December 31, 2021	Decembe 2020			December 31, 2021	December 31, 2020
				R	upees in thousa	and
Pakistan Investment Bonds - PIBs (including accrued interest)	7		8	54,500	55,169	55,362
(including accrued interest)	Matu	rit.			2021	2020
	dat			upon te %	Rupees in t	
Pakistan Investment Bond				.75	Rupees in t	
	April 21				-	5,089
-do-	April 21	, 2021	7	.75	-	6,106
-do-	July 19	, 2022	12	2.00	5,294	5,338
-do-	July 19	, 2022	12	2.00	10,580	10,656
-do-	July 12	, 2023	8	.00	9,726	9,299
-do-	Sep. 19	, 2022	9	.00	8,026	7,776
-do-	Sep. 19	, 2022	9	.00	5,714	5,813
-do-	Sep. 19	, 2022	9	.00	5,194	5,285
-do-	Oct 15,	2025	7	.50	10,635	-
					55,169	55,362

**9.1** Market value of these PIBs as at December 31, 2021 was Rs. 51.534 Million (2020: Rs. 52.462 million). Profit on PIBs is received bi-annually.

**9.2** Investments in PIBs have been made to meet the statutory requirements of section 29(2)(a) of the Insurance Ordinance, 2000.

10.	). Loans and other receivables		<b>2021</b> 2020		
		Note	Rupees in thousand		
	Advance to employees against expenses		-	125	
	Security deposits		1,217	1,217	
	Sales tax - refundable		473	219	
	Forced tax recovery - refundable	22.1	138	138	
	Tax paid under protest - refundable	22.2	5,500	5,500	
	Forced federal excise duty recovery - refundable	22.4	23,831	23,831	
	Loans to employees - unsecured, considered good	10.1	1,380	2,757	
	Others		586	1,276	
		_	33,125	35,063	

**10.1** This represent interest free loan given to employees in accordance with the Company's policy / Board's special approval on account of loan for personal use (please also refer note no. 33.2). Which is recoverable in equal monthly instalments.

11.	Insurance/reinsurance receivables - Unsecured and considered good	l	2021 Rupees in	2020 thousand
	Due from insurance contract holders		52,507	70,009
	Less: provision for impairment of receivables from insurance contract holders	11.2	(52,507)	(70,009)
		-	-	-
	Due from other insurers	11.4	116,867	140,548
	Due from reinsurers	11.4	21,492	21,443
	Less: provision for impairment of due from other			
	insurers / reinsurers	11.3	(48,529)	(39,540)
		_	89,830	122,451
			89,830	122,451
11 1	No balance was due from associated companies as at	December	r 31_2021 and	December 31

**11.1** No balance was due from associated companies as at December 31, 2021 and December 31, 2020.

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# 11.2 Provision for doubtful receivables from insurance contract holders

		indot noi	4013	
			2021	2020
	1	Note	Rupees in th	nousand
	Balance as at January 01,		70,009	87,511
	Provision written-off during the year		(17,502)	(17,502)
	Balance as at December 31,		52,507	70,009
11.3	Provision for doubtful receivables from other insurers	/ reinsu	rers	
	Balance as at January 01,		39,540	28,701
	Provision made during the year		8,989	10,839
	Balance as at December 31,		48,529	39,540

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11.4 The Company has sent letters to its corresponding insurers/re-insurers in pursuance of request by Insurance Association of Pakistan ("the IAP") to all non-life insurers operating in Pakistan to extend their fullest cooperation amongst each other for reconciliation of balances due from other insurers/reinsurers. The Company considers that balances due from/(to) other insurers/reinsurers are fairly stated and the Company has charged provision for impairment to the tune of Rs.48.529 million so far.

#### 12. Deferred taxation - net This is composed of the following:

	This is composed of the following:	2021	2020
	Taxable temporary differences arising in respect of:		thousand
	<ul> <li>accelerated tax depreciation allowances</li> </ul>	1,699	1,766
	<ul> <li>surplus on revaluation of buildings</li> </ul>	11,977	12,363
	- surplus on revaluation of investment property	5,230	3,880
		18,906	18,009
	Deductible temporary differences arising in respect of:		
	- unused tax losses	44,357	36,904
	- provision for doubtful insurance /		
	reinsurance receivables and others	29,690	32,159
	- employee's retirement benefits	858	969
	- minimum tax recoverable against normal tax		
	charge in future years	-	4,984
		74,905	75,016
	Net deferred tax asset recognised	55,999	57,007
13.	Taxation - payments less provisions		
	Advance income tax	11,042	10,605
	Provision for taxation	(2,573)	(1,794)
		8,469	8,811
14.	Prepayments		
	Prepaid reinsurance premium ceded	18,278	21,640
	Others	950	867
		19,228	22,507
15.	Cash and bank balances		
	Cash and cash equivalents		
	Cash-in-hand	35	124
	Cash with banks		
	- current accounts	2,877	2,652
	- savings accounts 15.1	10,486	6,556
		13,363	9,208
	Deposits maturing within 12 months		
	Term deposit receipts 15.2	855	855
	Provision for impairment	(855)	(855)
		-	-
		13,398	9,332
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15.1	Rates of profit of to 5.58%) per al		unts, during the year, ranges from	5.50% to 7.25% (	(2020: 11.57%		
15.2	•		osit receipts issued by financial are bleak, hence these have been		e chances of		
16.	Share capital			2021 Rupees in t	2020 thousand		
16.1	Authorised sha	are capital					
	2021	2020					
	Number of shares						
	75,000,000	75,000,000	Ordinary shares of Rs.10 each	750,000	750,000		
16.2	Issued, subscr	ibed and pai	d-up share capital				
	34,720,000	34,720,000	Ordinary shares of Rs.10 each fully paid in cash	347,200	347,200		
	15,280,000	15,280,000	Ordinary shares of Rs.10 each issued as fully paid				
			bonus shares	152,800	152,800		
	50,000,000	50,000,000		500,000	500,000		

# 17. Share premium reserve

The Company, during the financial year ended December 31, 2015, had issued 4,617,977 shares by way of otherwise than right under section 86(1) of the repealed Companies Ordinance, 1984 to its Holding Company at a price of Rs.12.9927 per share. Share premium amounting Rs.13.820 million was received on this issue.

## 18. Surplus on revaluation of fixed assets - net

This represents surplus over book value resulted from revaluations of freehold land and buildings on freehold land carried-out during the year ended December 31, 2021, adjusted only by surplus realised on disposal of revalued assets, incremental depreciation arising out of revaluation and deferred taxation. The year-end balance has been arrived at as follows:

	2021 Dunasa in	2020
Delever et lever 04	•	thousand
Balance as at January 01,	188,165	189,548
Less: impairment arisen during the year		
- freehold land	(30,000)	-
Less: transferred to accumulated loss / unappropriated profit		
on account of incremental depreciation for the year	(1,314)	(1,383)
-	156,851	188,165
Less: deferred tax on:		· .
- opening balance of surplus	12,363	12,764
- incremental depreciation for the year	(381)	(401)
-	11,982	12,363
	144,869	175,802
Share of surplus on revaluation of fixed assets of Associates accounted for under equity method -		
net of deferred taxation	208,672	209,333
Balance as at December 31,	353,541	385,135

### 19. Long term deposits

These interest-free deposits have been received in accordance with the Company's Hire Purchase Policy (Motorbike) and against these deposits motorbikes have been provided to the respective employees. These deposits are adjustable after specified periods by transfer of title of motorbikes to the respective employees.

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20.	Insurance / reinsurance payables	Note	2021 2020 Rupees in thousand	
	Due to other insurers		4,739	4,287
	Due to reinsurers		38,818	36,772
			43,557	41,059
21.	Other creditors and accruals			
	Commission payable		2,470	5,480
	Federal excise duty		-	364
	Federal insurance fee		6	24
	Accrued expenses		2,449	1,492
	Income tax and sales tax deducted at source		20	207
	Provident fund payable	21.1	465	340
	Sundry creditors		51	77
	Leave encashment payable		4,014	3,864
	Advance against rent		316	280
	Others		23	20
			9,814	12,148

**21.1** Employees' Provident Fund was established with effect from January 01, 2019; accordingly, payable classified and grouped under other creditors and accruals.

# 22. Contingencies and commitments

- 22.1 The Assistant Commissioner Inland Revenue ("the ACIR") vide his impugned order dated June 27, 2014 ("order-in-original) for the Tax Year 2008 created income tax demand of Rs.50.990 million u/s 121(1)(d) (Best judgement assessment) of the Income Tax Ordinance, 2001 ("the Ordinance"). The Company, against aforesaid impugned order-in-original, filed complaint before Hon'ble Federal Tax Ombudsman ("the FTO") wherein the FTO in its order dated January 21, 2015 recommended the Federal Board of Revenue ("the Department") to direct the Commissioner concerned to revisit the order-in-original under his revisionary jurisdiction. The Commissioner Inland Revenue ("the CIR") in compliance to the recommendations of the FTO vacated & remanded back the order-in-original through his order dated February 16, 2016 u/s 122A of the Ordinance wherein it was stated that the taxpayer/Company was not provided proper opportunity of being heard and show cause notice was issued on 21.06.2014 for compliance by 27.06.2014 and the ex-parte order passed on the same date i.e. 27.06.2014 without bringing on record material facts of the case. Thereafter, upon acceptance of the representation, filed by the Department before the Hon'ble President of Islamic Republic of Pakistan ("the President") on May 30,2016, the concerned CIR vide his order dated June 18,2016 declared his earlier order dated February 16,2016 as infructuous and void ab-initio thereby restoring the order-in-original. Thereafter, the Department made a forced recovery from the Company for Rs.138,126 on June 30, 2016 by attaching the Company's bank account. The aforesaid amount has been classified as "Forced tax recovery" and grouped under loans and other receivables at Note 10. The Company chose to challenge the restored order-in-original by filing 1st appeal before the Commissioner Inland Revenue, Appeals-II ("the CIR (A)") who accepted the Company's appeal vide his order dated October 10.2016 and annulled the order-inoriginal on legal grounds. The Department took the Company before Hon'ble Appellate Tribunal Inland Revenue ("the ATIR") by filing 2nd Appeal which was dismissed on July 27,2021 on the ground that order-in-original (based on best judgment assessment) has been passed without declaring the income tax return for the Tax Year 2008 as invalid hence, the order of CIR (A) is upheld.
- **22.2** The ACIR vide his impugned order dated June 29, 2015 ("order-in-original") for the Tax Year 2009 created withholding income tax demand for Rs.17.032million (including default surcharged for Rs. 8.447million) under section 161/205 of the Ordinance. The Company opted to challenge the said order-in-original through 1st appeal filed before the CIR (A) which was accepted on April 28, 2016 in favour of the Company. Meanwhile, during the pendency of 1st appeal, the Department adopted coercive measures for recovery of impugned income tax demand created through order-in-original and thus the Company was forced to pay income tax-under protest for Rs. 5.5million on October 27, 2015 which has been grouped under loans and other receivables (Note 10). The Department challenged the order of CIR (A) and filed 2nd appeal before the ATIR who dismissed the appeal of the Department being filed without any merit or substance vide its order dated August 23, 2021.



- **22.3** The Company filed a civil suit against M/s Premier Alliance Industries (Pvt.) Ltd, Gadoon for recovery of Rs.7.285 million in lieu of issuance of insurance guarantee which has been decreed in favour of the Company (the decree-holder). Thereafter, the Company filed execution petition which is pending adjudication.
- The Deputy Commissioner Revenue, during the financial year ended December 31, 2016, had 22 4 passed three orders on June 28, 2016 under the Federal Excise Act, 2005 relating to tax years 2013, 2014 and 2015 by creating federal excise duty liability of Rs.15.529 million, Rs.9.497 million and Rs.7.102 million respectively (total Rs.32.128 million alongwith penalty to the tune of Rs.1.606million). The Company, during these aforesaid years, had already paid sales tax in FED mode to the respective provincial jurisdictions as after the 18th constitutional amendment on 19.10.2010 in The Constitution of The Islamic Republic of Pakistan, 1973, it has become a provincial matter. The Company, during the financial year ended December 31, 2016, filed appeals before the CIR (Appeals) who rejected these appeals on 30.11.2016. Resultantly, the Sales Tax Department (Department) of the Federal Board of Revenue (FBR) on December 30, 2016, had made forced recoveries aggregating Rs.23.831 million by attaching the Company's bank accounts. The Company has classified the said forced recovery by FBR as "Forced federal excise duty recovery-refundable" and has grouped it under loans and other receivables at Note 10). The Company filed 2nd appeals before the ATIR who accepted the appeals of the Company on August 29, 2017 by vacating the orders of the authorities below being illegal, void ab-initio and not sustainable in the eyes of law. Resultantly, the Company applied for the refund of FED for Rs.23.831 million from the Department and being again aggrieved knocked the doors of the Hon'ble Federal Tax Ombdudsman but could not succeed in getting any relief. Meanwhile, the Department filed references on May 23, 2018 before the Hon'ble Lahore High Court, Lahore against the order of ATIR dated August 29, 2017 which were required to be filed by or before November 28, 2017. The Hon'ble Lahore High Court, Lahore, during September, 2020, dismissed the references filed by the Department by observing that in view of clear exemption in FED Act, 2005 duties on the services provided in a province/jurisdiction shall not be levied where provincial sales tax has already been levied. The Department challenged the aforesaid impugned order of Lahore High Court before the Hon'ble Supreme Court of Pakistan, Islamabad ("the SCP). The SCP vide its order dated June 14, 2021 has set aside the impugned order of Lahore High Court and accordingly remanded back the matter to the Hon'ble Lahore High Court, Lahore for determination afresh wherein the matter is pending adjudication.
- Sardar Khan (Ex-Managing Director) after his resignation on 05.04.2010 which was accepted by 22.5 the Company on 07.04.2010 filed a suit, during financial year 2012, for recovery of his alleged claim on account of gratuity benefits for Rs. 20.090 million alongwith interest & costs against the Company which was decreed in his favour by the learned trial court vide its order dated 09.01.2017. The aforesaid impugned order was challenged by the Company through appeal before learned ADJ. Lahore who remanded the case to the lower court with the direction to decide the case de-novo vide its order dated 10.11.2018. The judgment passed by the appellate court dated 10.11.2018 was assailed by both the parties before Hon'ble Lahore High Court, Lahore who vide its order dated 30.06.2020, set aside the impugned appellate order with the direction to ADJ, Lahore to decide it afresh. Finally, on 03.10.2020, the appeal of the Company has been accepted by the Hon'ble ADJ, Lahore and passed in favour of the Company by declaring that the impugned judgment of learned trial court dated 09.01.2017, being nullity, and is not sustainable in the eyes of law. Subsequently, Ex-Managing Director has filed appeal before the Hon'ble Lahore High Court, Lahore against the order of ADJ, Lahore, which is pending adjudication.
- **22.6** Ghulam Ali Zahid (the Appellant) had filed an appeal against the Company for payment of Rs.7.300 million before the Lahore High Court, Lahore u/s 124 of the Insurance Ordinance, 2000 against order of the Insurance Tribunal, Lahore who dismissed the application of the Appellant during December, 2008. The appeal was decided by the Lahore High Court and the case was remanded back to the Insurance Tribunal, Lahore for recording evidence on additional issues. The Hon'ble Insurance Tribunal, Lahore has dismissed the case due to non-prosecution by the Appellant.

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- 22.7 Case filed by Rana Basit Rice Mills (Pvt.) Ltd. before the Insurance Tribunal asking for the decree of Rs.38.114 million along with liquidated damages u/s 118 of the Insurance Ordinances, 2000 has been dismissed in favour of the Company by the Hon'ble Insurance Tribunal, Okara on 16.01.2021 by invoking proviso to section 115 of Insurance Ordinance, 2000. Thereafter, the policyholder has again filed a fresh suit for Euros 282,397 in respect of his marine export of rice claim before Additional District Judge, Lahore which is pending adjudication.
- **22.8** Cases filed by Fashion Guide International and Baig Trading Corporation before the Insurance Tribunal have been decided by the Insurance Tribunal on September 24, 2019. The Tribunal has decided that the Petitioners (Fashion Guide International and Baig Trading Corporation) are entitled to recover Rs.8.376 million and Rs.8.130 million respectively along with liquidated damages u/s 118 of the Insurance Ordinance, 2000. The Company has filed appeals before the Lahore High Court (LHC) against the aforesaid judgments of the learned Tribunal who vide its orders dated November 13, 2019, has suspended operation of the impugned decrees subject to deposit of the decretal amounts of Rs.8.376 million and Rs.8.130 million with the Deputy Registrar of LHC which has been duly deposited. The case is pending adjudication before the Hon'ble Lahore High Court, Lahore.
- 22.9 Case filed by the alleged policyholder Shad & Company ("the claimant") before Hon'ble Insurance Tribunal, Lahore was decreed in favour of the claimant/decree-holder on 30.08.2018 by the Insurance Tribunal, Lahore for Rs. 4.0million alongwith liquidated damages u/s 118 of the Insurance Ordinance, 2000. The Company assailed the order of Tribunal before the Lahore High Court, Lahore (LHC) through appeal which was dismissed on 17.09.2020. The Company then challenged the order of LHC before Hon'ble Supreme Court of Pakistan, Islamabad (SCP) who also dismissed Company's appeal on 30.11.2020. Finally, the Company has filed a Civil Review Petition before the Hon'ble SCP, Islamabad which has also met with the same fate. Meanwhile, on 04.01.2021, the claimant/decree-holder filed execution petition before Insurance Tribunal, Lahore for an alleged claim amount of Rs. 29.547 million i.e. the principal decretal amount of Rs. 4.0 million plus alleged liquidated damages to the tune of Rs. 25.547million. During the year 2021, the Company (the judgment-debtor) has filed objection petition alongwith payment of liquidated damages amounting to Rs. 764,688 which are calculated from the date of decree i.e. 30.08.2018 while the claimant was demanding the liquidated damages from date of loss i.e. 18.10.2010. The said controversy has been settled by the Hon'ble Insurance Tribunal, Lahore vide its order dated 31.01.2022 wherein it was held that contention of the Company has been found correct. Resultantly, no further provision is required to be made in the outstanding claims/accounts on account of liquidated damages.
- **22.10** Suits filed by M/s. Chancellor Overseas and M/s. Toyota Capital Motors for Rs. 1.500 million along with liquidated damages and Rs. 1.197 million respectively. Suit filed by M/s. Chancellor Overseas has been compromised, out of court, for Rs. 1.0 million and accordingly Insurance Tribunal, Lahore has dismissed the case as withdrawn by the plaintiff. The case of M/s. Toyota Capital Motors is pending before Civil Judge, Islamabad and being hotly contested and is likely to be decided in favor of Company.
- **22.11** Case filed by Karim Gul, Peshawar ("the Petitioner") in respect of his alleged salvage/total loss car claim, purchased from the Company in the year 2004, was decreed by the learned Civil Judge Peshawar on April 30, 2011 for Rs. 1.00 million along with 10% interest per annum with effect from July 14, 2006 till its realization. The Company preferred an appeal against the impugned order dated April 30, 2011 which was accepted on November 17, 2012. Thereafter, the responded / petitioner filed an appeal before the Hon'ble Peshawar High Court, Peshawar who vide its order dated 25.03.2019 restored the decretal order passed on 30.04.2011.Therefater, the Company filed civil appeal which has been dismissed by the Hon'ble Supreme Court of Pakistan, Islamabad during the year 2021. Finally, the Company has filed civil review petition before the Hon'ble SCP which is pending adjudication. Meanwhile, the decree holder/Karim Gul has filed execution petition before Civil Judge, Lahore which is also pending adjudication.
- **22.12** No commitments were outstanding as at December 31, 2021 and December 31, 2020.

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23.	Net insurance premium	2021	2020	
		Rupees in thousand		
	Written gross premium	115,433	140,986	
	Add: unearned premium reserve opening	62,720	41,338	
	Less: unearned premium reserve closing	48,384	62,720	
	Premium earned	129,769	119,604	
	Less: reinsurance premium ceded	51,202	56,366	
	Add: prepaid reinsurance premium opening	21,640	17,679	
	Less: prepaid reinsurance premium closing	18,278	21,640	
	Reinsurance expense	54,564	52,405	
		75,205	67,199	
24.	Net insurance claims expense			
	Claims paid	62,991	50,430	
	Add: outstanding claims including IBNR closing	46,833	35,472	
	Less: outstanding claims including IBNR opening	35,472	35,375	
	Claims expense	74,352	50,527	
	Less: reinsurance and other recoveries received	22,434	14,781	
	Add: reinsurance and other recoveries in respect of outstanding claims closing	37,433	26,175	
	Less: reinsurance and other recoveries in respect of outstanding claims opening	26,175	26,203	
	Reinsurance and other recoveries revenue	33,692	14,753	
	-	40,660	35,774	

# 24.1 Claims development

Accident Year	Prior to 2018	2018	2019	2020	2021 (Including IBNR)	Total
			Rupee	s in thousa	nd	
Estimate of ultimate claims cost:						
At the end of accident year	78,055	10,143	31,849	56,279	82,910	259,236
One year later	64,811	1,285	6,572	10,407	-	83,075
Two years later	40,080	83	1,223	-	-	41,386
Three years later	28,720	-	-	-	-	28,720
Four or more years later	23,842	-	-	-	-	23,842
Current estimate of cumulative claims	23,842	-	1,223	10,407	82,910	118,382
Cumulative payments / adjustments to date	(2,313)	-	(1,223)	(10,407)	(57,606)	(71,549)
Liability recognised in the						
statement of financial position	21,529			-	25,304	46,833

**24.2** IBNR reserve, for the year ending on 31st December, 2021, for Rs. 6.904 million (2020: Rs. 10.388 million) as determined by the Actuary M/s. Anwar Associates.



25.	Net commission expense	Note	2021	2020
			Rupees in	
	Commission paid or payable		17,613	23,335
	Add: deferred commission expense opening		9,967	6,796
	Less: deferred commission expense closing	_	7,254	9,967
	Net commission	_	20,326	20,164
	Less: commission received or recoverable		10,151	10,603
	Add: unearned reinsurance commission opening		3,791	2,594
	Less: unearned reinsurance commission closing		3,337	3,791
	Commission from reinsurers	-	10,605	9,406
		_	9,721	10,758
26.	Management expenses	-		
	Employees' benefit cost	26.1	53,356	54,705
	Travelling		649	408
	Advertisements and business promotion		42	110
	Printing and stationery		351	246
	Depreciation	5	3,335	3,752
	Rent, rates and taxes		739	550
	Legal and professional charges - business related		7,567	3,670
	Electricity, gas and water		1,944	1,710
	Entertainment		749	485
	Vehicles' running		5,418	4,624
	Office repairs and maintenance		403	299
	Bank charges		76	65
	Postage, telegrams and telephone		1,000	947
	Annual supervision fee SECP		100	100
	Provision for doubtful insurance /			
	reinsurance receivables	11	8,989	10,839
	Miscellaneous	_	589	543
004		-	85,307	83,053
26.1	Employees' benefit cost			
	Salaries, allowances and other benefits		51,266	52,667
	Charges for post employment benefit -		0.000	0.000
	provident fund	-	2,090	2,038
		=	53,356	54,705

**26.2** The above management expenses allocated to the underwriting business segment represent directly attributable expenses & indirect expenses, allocated to the various classes of business on the basis of gross written premium revenue.



27. Investm	nent income - net	Note	2021 Rupees in	2020 housand	
Income	from equity securities		-		
- Divider	nd income		6,340	-	
	ed gain on investments at /alue through profit or loss		1,021	1,086	
Income	from debt securities				
	on fixed income securities deposits (held to maturity)		5,415	5,549	
	ealised income on investments				
at fair	value through profit or loss		1,105	3,119	
		_	13,881	9,754	
28. Other in	ncome				
Income	from financial assets				
Profit or	n savings accounts		301	1,922	
Payable	balances written-back	28.1	3,755	4,742	
			4,056	6,664	
Fronting	from non-financial assets		199	332	
6	disposal of fixed assets	5.4	-	243	
	•				
Fair valu	ue gain on investment property	6	4,656	4,483	
Sale of s	scrap		114	-	
Misc. In	come		541	-	
			5,510	5,058	
			9,566	11,722	

**28.1** The management, during the current year, has written-back balances aggregating Rs. 3.755 million (2020: Rs.4.742 million) payable to claimants and various other miscellaneous parties, who have not raised any demand since the last many years. The written-back balances pertained to periods prior to the financial year ended December 31, 2018.

29.	Other expenses	-		2021 Dunces in	2020
	Level 9 wasfeed and feed other they			Rupees in	
	Legal & professional fees other than	i business related		1,292	463
	Auditors' remuneration		29.1	1,094	984
	Donations - without directors' interes	st		-	58
	Loss on disposal of fixed assets		5.4	1	-
	Subscription			828	789
	Insurance			1,436	1,513
	Office expenses			317	338
	Assets written-off			-	14
	Repair and maintenance of compute	er equipment		278	137
	Others			189	136
			_	5,435	4,432
29.1	Auditors' remuneration				
	Statutory audit fee			500	400
	Half yearly review			150	150
	Regulatory returns			121	121
	Certification charges			116	116
	Out-of-pocket expenses including th	e government lev	/у	207	197
			-	1,094	984
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30.	Taxation	2021 Rupees in	2020 thousand
	Current year	(2,573)	(1,794)
	Prior years - net	(865)	-
	Deferred	(1,411)	23,428
		(4,849)	21,634

**30.1** No numeric tax rate reconciliation is presented in these financial statements as the Company is mainly liable to pay tax due under section 113 (Minimum tax on the income of certain persons) of the Income Tax Ordinance, 2001. Unused tax losses as at December 31, 2021 aggregated Rs. 152.954 million (2020:Rs.127.255 million).

Earnings / (loss) per share	2021	2020
	Rupees in	thousand
Profit / (loss) after taxation attributable to ordinary shareholders	40,440	(87,845)
	Number o	f shares
Weighted average number of shares		
outstanding during the year	50,000,000	50,000,000
	Rup	ee
Earnings / (loss) per share - basic	0.81	(1.76)
•		

**31.1** Diluted earnings per share has not been presented as the Company does not have any convertible instruments in issue as at December 31, 2021 and December 31, 2020, which would have any effect on the earnings per share of the Company if the option to convert is exercised.

#### 32. Compensation of directors, principal officer and executives

The aggregate amounts charged in these financial statements for remuneration including all benefits to the chief executive, principal officer and executives of the Company are as follows:

	Chief executive		Principal officer		Executives	
	2021	2020	2021	2020	2021	2020
			Rupees in t	housand		
Managerial remuneration	5,653	5,653	7,531	7,531	3,325	3,325
Leave encashment	-	-	947	1,070	496	560
Bonus	-	-	-	1,134	-	568
Provident fund	-	-	753	753	333	333
House rent	1,727	1,727	2,317	2,317	1,497	1,497
Utilities and others	2,148	2,018	621	620	333	333
Medical allowance	465	470	-	-	-	-
	9,993	9,868	12,169	13,425	5,984	6,616
No. of persons	1	1	1	1	2	2

- **32.1** Chief executive, principal officer and executives are also provided with other facilities, including free use of the Company maintained cars.
- 32.2 No meeting fee was paid to directors during the current and preceding year.

**32.3** No remuneration was paid to non-executive directors of the Company.

#### 33. Transactions with related parties

31.

Related parties comprise of the Holding Company, Associated Companies and key management personnel. The Company in the normal course of business carries-out transactions with various related parties. Details of significant transactions with related parties, other than those which have been specifically disclosed else where in these financial statements, are as follows:

# 33.1 Key management personnel

Key management personnel are those persons having authority and responsibility for planning, directing and controlling the Company. The Company considers its chief executive, directors and members of the management team to be its key management personnel.

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33.2	Significant transactions with related parties during the year Nature of transaction		2021 2020 Rupees in thousand	
i)	Associated Companies due to common directorship			
	Janana De Malucho Textile Mills Ltd.	Salaries & benefits paid Expenses paid	2,372 180	1,943 105
ii)	Key management personnel			
,	Salary and other employment benefits	;	4,439	3,834
	Loan <b>Year end balances</b>		-	2,000
	Contributions to provident fund - paya	ble	337	212
	Loan - receivable		1,100	1,700
34.	Segment information		·	·

The Company has following four primary segments:

- Fire & property damage insurance provides coverage against damages caused by fire, riot & strike, explosion, earthquake, atmospheric damage, flood, electric fluctuations and other related perils.

- Marine & transport insurance provides coverage against cargo risk, war risk, damages occurring in inland transit and other related perils.

- Motor insurance provides comprehensive car coverage, indemnity against third party loss and other related coverages.

- Others insurance provides coverage against burglary, loss of cash-in-safe and cash-in-transit, engineering losses and other coverages.

December 31, 2021	Fire and property damage	Marine and Transport	Motor	Others	Total
		Rupe	es in tho	usand	
Premium receivable (inclusive of					
federal excise duty, federal insurance fee,					
and administrative surcharge)	43,376	14,185	48,988	11,088	117,637
Less: Federal excise duty	81	666	1,117	187	2,051
Federal insurance fee	5	51	84	13	153
Gross written premium (inclusive of administrative surcharge)	43,290	13,468	r <del>f</del> 17,787	10,888	115,433
Gross direct premium	492	5,045	8,334	1,307	15,178
Facultative inward premium	42,795	8,348	39,381	9,551	100,075
Administrative surcharge	3	75	72	30	180
	43,290	13,468	47,787	10,888	115,433
Insurance premium earned	48,206	14,337	57,831	9,395	129,769
Insurance premium ceded to reinsurers	39,698	8,533	712	5,621	54,564
Net insurance premium	8,508	5,804	57,119	3,774	75,205
Commission income	7,587	2,112	-	906	10,605
Net underwriting income	16,095	7,916	57,119	4,680	85,810
Insurance claims	27,451	4,508	30,571	11,822	74,352
Insurance claims recovered from reinsurers	21,575	2,667	224	9,226	33,692
Net claims	(5,876)	(1,841)		(2,596)	(40,660)
Commission expense	(9,702)	(2,590)	(6,489)	(1,545)	(20,326)
Management expenses	(31,993)	(9,953)	(35,315)	(8,046)	(85,307)
Net insurance claims and expenses	(47,571)	(14,384)	(72,151)	(12,187)	(146,293)
Underwriting result	(31,476)	(6,468)	(15,032)	(7,507)	(60,483)
Net investment income					13,881
Rental income					1,116
Other income					9,566
Other expenses					(5,435)
Share of profit of associates					86,644
Profit before taxation					45,289
Segment assets	79,570	16,971	36,632	19,622	152,795
Unallocated assets					840,053
					992,848
Segment liabilities	75,974	14,281	31,101	20,755	142,111
Unallocated liabilities					10,493
					152,604
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	Fire and	Marine			
December 31, 2020	property	and	Motor	Others	Total
	damage	transport	·		
		Rup	ees in thou	isand	
Premium receivable (inclusive of					
federal excise duty, federal insurance fee, and administrative surcharge)	56,604	10,393	68,609	7.194	142,800
Less: Federal excise duty	67	488	1,009	122	1,686
Federal insurance fee	4	38	76	9	127
Gross written premium	· · · ·				
(inclusive of administrative surcharge)	56,533	9,867	67,524	7,063	140,987
Gross direct premium	417	3,700	7,547	911	12,575
Facultative inward premium	56,115	6,110	59,903	6,126	128,254
Administrative surcharge	1	57	74	26	158
	56,533	9,867	67,524	7,063	140,987
Insurance premium earned	51,270	9,169	49,878	9,287	119,604
Insurance premium ceded to reinsurers	41,175	5,334	640	5,256	52,405
Net insurance premium	10,095	3,835	49,238	4,031	67,199
Commission income	7,534	1,226	0	646	9,406
Net underwriting income	17,629	5,061	49,238	4,677	76,605
Insurance claims	15,279	1,838	28,236	5,174	50,527
Insurance claims recovered from reinsurers	12,221	1,845	(1,400)	2,087	14,753
Net claims	(3,058)	7	(29,636)	(3,087)	(35,774)
Commission expense	(10,257)	(1,788)	(6,501)	(1,618)	(20,164)
Management expenses	(33,303)	(5,812)	(39,777)	(4,161)	(83,053)
Net insurance claims and expenses	(46,618)	(7,593)	(75,914)	(8,866)	(138,991)
Underwriting results	(28,989)	(2,532)	(26,676)	(4,189)	(62,386)
Net investment loss					9,754
Rental income					1,060
Other income	l				11,722
Other expenses					(4,432)
Share of loss of associates					(65,197)
Profit before taxation					(109,479)
Segment assets	99,764	17,283	49,302	13,884	180,233
Unallocated assets					805,275
					985,508
Segment liabilities	77,590	12,632	43,968	8,852	143,042
Unallocated liabilities					12,765
					155,807

#### 35. Movement in investments

5.					
		Held to maturity	Available- for-sale	At fair value through profit or loss	Total
			Rupees ii	n thousand	
	As at December 31, 2019	54,680	569	130,167	185,416
	Additions during the year	11,131	-	130,984	142,115
	Disposals (redemptions)	(10,500)	-	(129,898)	(140,398)
	Fair value net gain (excluding net realised gains)	84	46	3,119	3,249
	Designated at fair value through profit or loss upon initial recognition	(33)	-	-	(33)
	As at December 31, 2020	55,362	615	134,372	190,349
	Additions during the year	10,496	-	15,384	25,880
	Disposals (redemptions)	(11,000)	-	(40,357)	(51,357)
	Fair value net gain (excluding net realised gains)	172	(74)	1,105	1,203
	Designated at fair value through profit or loss upon initial recognition	139	-	-	139
	As at December 31, 2021	55,169	541	110,504	166,214
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# 36. Financial and insurance risk management objectives and policies

The Company's activities expose it to a variety of financial risks: credit risk, liquidity risk and market risk (including interest / mark-up rate risk, price risk and currency risk). The Company's overall risk management programme focuses on the unpredictability of financial markets and seeks to minimise potential adverse effects on the financial performance. Overall risks arising from the Company's financial assets and liabilities are limited. The Company consistently manages its exposure to financial risk without any material change from previous period in the manner described in notes below. The Board of Directors has overall responsibility for the establishment and oversight of the Company's risk management framework. The Board is also responsible for developing the Company's risk management policies.

The individual risk wise analysis is given below:

## 36.1 Credit risk and concentration of credit risk

Credit risk is the risk that arises with the possibility that one party to a financial instrument will fail to discharge its obligation and causes the other party to incur a financial loss. The Company attempts to control credit risk by monitoring credit exposures by undertaking transactions with a large number of counterparties in various sectors and by continually assessing the credit worthiness of counterparties.

Concentration of credit risk occurs when a number of counterparties have a similar type of business activities. As a result any change in economic, political or other conditions would affect their ability to meet contractual obligations in similar manner. The Company's credit risk exposure is not significantly different from that reflected in these financial statements. The management monitors and limits the Company's exposure and makes estimates of provisions for doubtful assets, if any. The management is of the view that it is not exposed to significant concentration of credit risk as its financial assets are adequately diversified in entities of sound financial standing, covering various industrial sectors.

The carrying amount of financial assets represents the maximum credit exposure as specified below:

	2021 2020 Rupees in thousand	
Bank balances	13,363	9,208
Investments in equity securities	111,045	134,987
Investments in debt securities	55,169	55,362
Insurance / reinsurance receivables	89,830	122,451
Reinsurance recoveries against outstanding claims	37,433	26,175
Loans and other receivables	3,183	5,250
	310,023	353,433

Provision is made for doubtful insurance / reinsurance receivables according to the Company's policy. The impairment provision is written-off when the Company expects that it cannot recover the balance due. During the year, provision for doubtful insurance / reinsurance receivables aggregating Rs.8.989 million (2020: Rs.10.839 million) have been made. The provision for doubtful insurance / reinsurance receivables is shown in note 11 to these financial statements.



# **Credit rating**

	Short term	n Long term Rating agency 2021 Rupees i		2021	2020
	Short term			Rupees in	thousand
Bank Al Habib Ltd.	A-1+	AAA	PACRA	11,943	7,820
National Bank of Pakistan	A-1+	AAA	PACRA & JCR-VIS	23	22
Habib Bank Ltd.	A-1+	AAA	JCR-VIS	1,379	1,340
United Bank Ltd.	A-1+	AAA	-do-	18	26
			-	13,363	9,208

The credit quality of insurance / reinsurance receivables can be assessed with reference to external credit ratings as follows:

	Reins Insurance / reco reinsurance aqa		Tot	tal		
	receivables	against outstanding claims	2021	2020		
	Rupees in thousand					
A or above (including PRCL)	126,034	37,433	163,467	150,130		
BBB	12,325	-	12,325	6,136		
Total	138,359	37,433	175,792	156,266		

#### 36.2 Liquidity risk

Liquidity risk is the risk that the Company will not be able to meet its financial obligations as they fall due. Liquidity requirements are monitored regularly and the management ensures that sufficient liquid funds are available.

The following are the contractual maturities of financial liabilities on an undiscounted cash flow basis:

	Carrying	Contractual	Upto one
2021	amount	cash flow	year
Financial liabilities	Rupees in thousand		
Outstanding claims (including IBNR)	46,833	46,833	46,833
Insurance / reinsurance payables	43,557	43,557	43,557
Other creditors and accruals	4,993	4,993	4,993
Unclaimed dividends	555	555	555
Total	95,938	95,938	95,938
2020			
Outstanding claims (including IBNR)	35,472	35,472	35,472
Insurance / reinsurance payables	41,059	41,059	41,059
Other creditors and accruals	7,069	7,069	7,069
Unclaimed dividends	555	555	555
Total	84,155	84,155	84,155



## 36.3 Market risk

Market risk means that the fair value or future cash flows of a financial instrument will fluctuate because of changes in market prices. The objective is to manage and control market risk exposures within acceptable parameters while optimising the return. The market risks associated with the Company's business activities are interest / mark-up rate risk, price risk and currency risk.

## a) Interest / mark-up rate risk

Interest / mark-up rate risk is the risk that the value of a financial instrument or future cash flows of a financial instrument will fluctuate due to changes in the market interest / mark-up rates. Sensitivity to interest / mark-up rate risk arises from mismatching of financial assets and liabilities that mature or repaid in a given period. The Company manages this mismatch through risk management strategies where significant changes in gap position can be adjusted. At the reporting date, the interest / mark-up rate profile of the Company's significant interest / mark-up bearing financial instruments was as follows:

	2021	2020	2021	2020
	Effective in	Effective interest rate Percentage		thousand
	Perce			thousand
Fixed rate financial instruments				
Financial assets				
Investments - Pakistan Investment Bonds	7.50 to 12.00	7.75 to 12.00	55,169	55,362
Floating rate financial instruments				
Financial assets				
Bank deposits	5.50 to 7.25	11.57 to 5.58	13,363	9,208

## b) Sensitivity analysis

The Company does not account for any fixed rate financial assets and liabilities at fair value through profit or loss. Therefore a change in interest rate will not effect fair value of fixed rate financial instrument. For cash flow sensitivity analysis of variable rate instruments, a hypothetical change of 100 basis points in interest rates at the reporting date would have impacted profit for the year by Rs.134 thousand (2020: Rs.92 thousand) based on assumption that all other variables will remain constant. It is assumed that the changes occur immediately and uniformly to each category of instrument containing interest rate risk. Variations in market interest rates could produce significant changes at the time of early repayments. For these reasons, actual results might differ from those reflected above.

## c) Price risk

Price risk represents the risk that the fair value of a financial instrument will fluctuate because of changes in the market prices (other than those arising from interest / mark-up rate risk or currency risk), whether those changes are caused by factors specific to the individual financial instrument or its issuer, or factors affecting all or similar financial instrument traded in the market. The Company is not exposed to commodity price risk. The Company is exposed to equity price risk that arises as a result of changes in the levels of Pakistan Stock Exchange-Index and the value of individual shares.

Available-for-sale / Fair value through profit or loss investments are stated as per the policy detailed in note 4.8 (c)(d). The carrying and market values of these investments have been disclosed in note 8 to these financial statements.



As the Company is only exposed to price risk for investments classified in the available-for-sale and at fair value through profit or loss categories, a 10% increase / decrease in share / unit prices at the year-end would have increased / decreased profit before tax for the year as at December 31, 2021 by Rs.11.105 million (2020: Rs.13.499 million).

#### d) **Currency risk**

Currency risk is the risk that the value of a financial asset or liability will fluctuate due to changes in foreign currency rates. Foreign exchange risk arises mainly where receivables and payables exist due to transactions in foreign currencies. At the reporting date, the Company does not have assets or liabilities, which are exposed to foreign currency risk.

		Investm	ents	[	
2021	Held to maturity	Available- for-sale	At fair value through profit or loss	Bank accounts, deposits, loans and other receivables	Total
Financial assets as per statement of financial position			Rupees in the	ousand	
Bank balances	-	-	-	13,363	13,363
Investments in equity securities	-	541	110,504	-	111,045
Investments in debt securities	55,169	-	-	-	55,169
Insurance / reinsurance receivables	-	-	-	89,830	89,830
Reinsurance and other recoveries against outstanding claims	-	-	-	37,433	37,433
Loans and other receivables	-	-	-	3,183	3,183
	55,169	541	110,504	143,809	310,023
		Investme	inte	I	
2020	Held to maturity	Available- for-sale	At fair value through profit or loss	Bank accounts, deposits, loans and other receivables	Total
			Rupees in tho	usand	
Bank balances	-	-	-	9,208	9,208
Investments in equity securities	-	615	134,372	-	134,987
Investments in debt securities	55,362	-	-	-	55,362
Insurance / reinsurance receivables	-	-	-	122,451	122,451
Reinsurance and other recoveries against outstanding claims	-	-	-	26,175	26,175
Loans and other receivables	-	-	-	5,250	5,250
	55,362	615	134,372	163,084	353,433
				2021	2020
Financial liabilities as per statement	of financ	ial positio	n	Rupees in tho	usand
Outstanding claims including IBNR				46,833	35,472
Insurance/ reinsurance payables				43,557	41,059
Other creditors and accruals				4,993	7,069
Unclaimed dividends				555	555
				95,938	84,155


#### 37. Insurance risk

The principal risk the Company faces under insurance contracts is that the actual claims and benefit payments or the timing thereof, differ from expectations. This is influenced by the frequency of claims, severity of claims, actual benefits paid and subsequent development of long-term claims. Therefore, the objective of the Company is to ensure that sufficient reserves are available to cover these liabilities. The above risk exposure is mitigated by diversification across a large portfolio of insurance contracts and geographical areas.

The variability of risks is also improved by careful selection and implementation of underwriting strategy guidelines, as well as the use of reinsurance arrangements. Further, strict claim review policies to assess all new and ongoing claims, regular detailed review of claims handling procedures and frequent investigation of possible fraudulent claims and similar procedures are put in place to reduce the risk exposure of the Company. The Company further enforces a policy of actively managing and prompt pursuing of claims, in order to reduce its exposure to unpredictable future developments that can negatively impact the Company.

Amounts recoverable from reinsurers are estimated in a manner consistent with the outstanding claims provision and are in accordance with the reinsurance contracts.

Although the Company has reinsurance arrangements, it is not relieved of its direct obligations to its policyholders and thus a credit exposure exists with respect to ceded insurance, to the extent that any reinsurer is unable to meet its obligations assumed under such reinsurance agreements. The Company's placement of reinsurance is diversified such that it is neither dependent on a single reinsurer nor are the operations of the Company substantially dependent upon any single reinsurance contract. Reinsurance policies are written with approved reinsurers on either a proportionate basis or non-proportionate basis. The reinsurers, carefully selected and approved, are dispersed over several geographical regions.

Experience shows that larger is the portfolio of similar insurance contracts, smaller the relative variability about the expected outcome will be. In addition, a more diversified portfolio is less likely to be affected across the board by a change in any subset of the portfolio. The Company has developed its insurance underwriting strategy to diversify the type of insurance risks accepted and within each of these categories to achieve a sufficiently large population of risks to reduce the variability of the expected outcome.

The Company principally issues the general insurance contracts e.g. marine & transport, fire & property damage, motor and others. Risks under non-life insurance policies usually cover twelve months duration. For general insurance contracts, the most significant risks arise from accidental fire, atmospheric disaster and terrorist activities. Insurance contracts at times also cover risk for single incident that exposes the Company to multiple insurance risks.

#### a) Concentration of insurance risk

To optimise benefits from the principle of average and law of large numbers, geographical spread of risk is of extreme importance. There are a number of parameters which are significant in assessing the accumulation of risks with reference to the geographical location, the most important of which is risk survey.

Risk surveys are carried-out on a regular basis for the evaluation of physical hazards associated primarily with the commercial / industrial occupation of the insured. Details regarding the fire separation / segregation with respect to the manufacturing processes, storage, utilities, etc. are extracted from the layout plan of the insured facility. Such details are formed part of the reports which are made available to the underwriters / reinsurers for their evaluation. Reference is made to the standard construction specifications laid down by IAP (Insurance Association of Pakistan). For fire & property risk a particular building and neighbouring buildings, which could be affected by a single claim incident, are considered as a single location. For earthquake risk, a complete city is classified as a single location. Similarly, for marine risk, multiple risks covered in a single vessel voyage are considered as a single risk while assessing concentration of risk. The Company evaluates the concentration of exposures to individual and cumulative insurance risks and establishes its reinsurance policy to reduce such exposures to levels acceptable to the Company.

A risk management solution is implemented to help assess and plan for risk in catastrophic scenarios. It provides a way to better visualize the risk exposure to the Company, which determines the appropriate amount of reinsurance coverage to protect the business portfolio.

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#### b) Reinsurance risk

As per general practice of the insurance industry, in order to minimise financial exposure arising from large claims, the Company, in the normal course of business, enters into agreements with other companies for reinsurance purposes. Such reinsurance arrangements provide for greater diversification of business, allow management to control exposure to potential losses arising from sizeable risk and provide additional underwriting capacity, which also constitutes towards the growth of premium. A significant portion of the reinsurance is effected under treaty, facultative and also under excess of loss reinsurance contracts to protect the Company's exposure towards catastrophic losses.

To minimise its exposure to any possible losses from reinsurers' insolvencies, the Company evaluates the financial condition of the reinsurers, their rating and monitors concentrations of credit risk arising from the respective geographic regions, activities or economic characteristics of the reinsurers.

In compliance with the regulatory requirement, the reinsurance agreements are duly submitted to the Securities and Exchange Commission of Pakistan on an annual basis.

	Gross sum	insured	Reins	urance	Net		
	2021	2020	2021	2020	2021	2020	
			Rupees in th	ousand			
Fire	40,236,872	49,787,687	33,364,414	40,173,685	6,872,458	9,614,002	
Marine	20,778,829	13,883,820	12,398,727	8,098,432	8,380,102	5,785, <u>3</u> 88	
Motor	5,237,158	6,887,578	67,036	65,432	5,170,122	6,822,1 <u></u> 46	
Others	2,414,440	1,612,184	,612,184 <b>1,476,189</b> 993,750		938,251	618,434	
_	<b>68,667,299</b> 72,171,269		47,306,366	49,331,299	21,360,933	22,839,970	

The concentration of risk by type of contracts is summarised below by reference to liabilities:

#### c) Neutral assumptions for claims estimation

The process used to determine the assumptions for calculating the outstanding claims reserve is intended to result in neutral estimates of the most likely or expected outcome. The nature of the business makes it very difficult to predict with certainty the likely outcome of any particular claim and the ultimate cost of notified claims. Each notified claim is assessed on a separate, case by case basis with due regard to claim circumstances, information available from surveyors and historical evidence of the size of similar claims. Case estimates are reviewed regularly and are updated as and when new information is available.

The estimation of IBNR is generally subject to a greater degree of uncertainty than the estimation of the cost of settling claims already notified to the Company, in which case information about the claim event is available. IBNR provisions are recognised by the Company based on the valuation carried-out by the Actuary on yearly basis in persuance of SECP Circular No. 09 of 2016.

The estimation process takes into account the past claims reporting pattern and details of reinsurance programs. The premium liabilities have been determined such that the total premium liability provisions (unearned premium reserves and premium deficiency reserves) would be sufficient to service the future expected claims and expenses likely to occur on the unexpired policies as of the reporting date.



#### d) Sensitivity analysis

The risks associated with the insurance contracts are complex and subject to a number of variables, which complicate quantitative sensitivity analysis. The Company considers that the liability for insurance claims recognised in the statement of financial position is adequate. However, actual experience may differ from the expected outcome.

As the Company enters into short term insurance contracts, it does not assume any significant impact of changes in market conditions on unexpired risks. However, some results of sensitivity testing are set-out below, of claims net of reinsurance showing the impact on underwiting results and equity, net of reinsurance:

	Net impact	Net impact of increase / decrease in average						
		claim by 10 % on						
	Underwrit	ting result	Sharehold	ers' equity				
	2021	2020	2021	2020				
		Rupees ir	hthousand -					
Fire	588	306	417	217				
Marine	184	(1)	131	(1)				
Motor	3,035	2,964	2,155	2,104				
Others	260	<b>260</b> 309 <b>185</b>		219				
	4,067	3,578	2,888	2,539				

#### 38. Maturity analysis of financial assets and liabilities

		2021						
	Interes	t / mark-up	bearing	Non inter	est / mark-u	p bearing		
	Maturity upto one year	Maturity after one year	Sub- total	Maturity upto one year	Maturity after one year	Sub- total	Total	
			F	Rupees in the	ousand			
Financial assets on statement of financial	position							
Investments in equity securities	-	-	-	111,045	-	111,045	111,045	
Investments in debt securities	34,808	20,361	55,169	-	-	-	55,169	
Loans and other receivables	-	-	-	3,183	-	3,183	3,183	
Insurance/ reinsurance receivables	-	-	-	89,830	-	89,830	89,830	
Reinsurance and other recoveries against outstanding claims	-	-	-	37,433	-	37,433	37,433	
Bank balances	10,486	-	10,486	2,877	-	2,877	13,363	
	45,294	20,361	65,655	244,368	-	244,368	310,023	
Off statement of financial position	-				-	-		
Total	45,294	20,361	65,655	244,368	-	244,368	310,023	
Financial liabilities on statement of financi	al position							
Outstanding claims (including IBNR)	-	-	-	46,833	-	46,833	46,833	
Insurance/ reinsurance payables	-			43,557	-	43,557	43,557	
Other creditors and accruals	-			4,993	-	4,993	4,993	
Unclaimed dividends	-			555	-	555	555	
		-	-	95,938	-	95,938	95,938	
Off statement of financial position	-				-	-		
Total		-	-	95,938	-	95,938	95,938	
On statement of financial position gap	45,294	20,361	65,655	148,430		148,430	214,085	
Off statement of financial position gap						-		

THE UNIVERSAL INSURANCE COMPANY LIMITED

SECURITY

SERVICE - PROSPERITY



				2020			
	Interes	t / mark-up b	earing	Non inter	est / mark-u	bearing	
	Maturity upto one year	Maturity after one year	Sub- total	Maturity upto one year	Maturity after one year	Sub- total	Total
			F	Rupees in the	ousand		
Financial assets on statement of financial p	position						
Investments in equity securities	-	-	-	134,987	-	134,987	134,987
Investments in debt securities	11,195	44,167	55,362	-	-	-	55,362
Loans and other receivables	-	-	-	5,250	-	5,250	5,250
Insurance/ reinsurance receivables	-	-	-	122,451	-	122,451	122,451
Reinsurance and other recoveries against outstanding claims	-	-	-	26,175	-	26,175	26,175
Bank balances	6,556	-	6,556	2,652	-	2,652	9,208
	17,751	44,167	61,918	291,515	-	291,515	353,433
Off statement of financial position	-	-	-	-	-	-	
Total	17,751	44,167	61,918	291,515	-	291,515	353,433
Financial liabilities on statement of financia	I position						
Outstanding claims (including IBNR)	-	-	-	35,472	-	35,472	35,472
Insurance/ reinsurance payables	-	-	-	41,059	-	41,059	41,059
Other creditors and accruals	-	-	-	7,069	-	7,069	7,069
Unclaimed dividends	-	-	-	555	-	555	555
	-	-	-	84,155	-	84,155	84,155
Off statement of financial position	-	-	-	-	-	-	
Total		-	-	84,155	-	84,155	84,155
On statement of financial position gap	17,751	44,167	61,918	207,360	-	207,360	269,278
Off statement of financial position gap	-	-	-	-	-	-	
1 5 1							

#### **39.** Fair value measurement of financial instruments

Fair value is the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date.

Underlying the definition of fair value is the presumption that the company is a going concern and there is no intention or requirement to curtail materially the scale of its operations or to undertake a transaction on adverse terms.

A financial instrument is regarded as quoted in an active market if quoted prices are readily and regularly available from an exchange dealer, broker, industry group, pricing service, or regulatory agency, and those prices represent actual and regularly occurring market transactions on an arm's length basis.

IFRS 13 'Fair Value Measurement' requires the company to classify fair value measurements and fair value hierarchy that reflects the significance of the inputs used in making the measurements of fair value hierarchy has the following levels:

Level 1 - Quoted prices (unadjusted) in active markets for identical assets or liabilities.

Level 2 - Inputs other than quoted prices included within level 1 that are observable for the asset or liability either directly (i.e. as prices) or indirectly (i.e. derived from prices); and

Level 3 - Inputs for the asset or liability that are not based on observable market data (that is, unadjusted) inputs (Level 3). Transfer between levels of the fair value hierarchy are recognized at the end of the reporting period during which the changes have occurred.



	÷		31	December, 2	021							
			Car	rying value					Fair value hierarchy			
Particulars	Note	Available for sale / FVTPL	Held to maturity	Other financial assets	Cash and cash equivalents	Other financial liabilities	Total	Level 1	Level 2	Level 3	Total	
					Rupe	es in thousan	d					
Financial assets - measured at fair value												
Equity share - Qouted	8.1	48		-			48	48	-		48	
Mutual funds - JS Growth fund	8.1	493	-	-	-		493	-	-			
Mutual funds	8.2	110,504	•	•	-	-	110,504	•	-	-	•	
Financial assets - not measured at fair value	*											
Debt securities	9	-	55,169				55,169		-			
Loans and other receivables	10	-	-	33,125	-		33,125	-				
Insurance / reinsurance receivables Reinsurance recoveries against outstanding	11			89,830			89,830	•	•	•	•	
claims	24	•	-	37,433			37,433	-		•	•	
Prepayments	14	•	-	19,228	-		19,228	-	-	•	•	
Cash and bank	15	-		•	13,398		13,398	-	•	•	•	
		111,045	55,169	179,616	13,398		359,228	48	•	•	48	
Financial liabilities - not measured at fair val Underwriting provisions:	ue*											
Outstanding claims (including IBNR)	24		-	-	-	46,833						
Long term deposits	19	-				124						
Insurance / reinsurance payables	20	-				43,557						
Unclaimed dividend						555						
Other creditors and accruals	21					9,814						
			-	-		100,883						



\* The fair value of these financial assets are not significantly different from their carrying amounts since these assets are either short term in nature or are frequently repriced to market

rate.			31	December, 2	020						
			Car	rying value				Fair valu	e hierarc	hy	
Particulars	Note	Available for sale / FVTPL	Held to maturity	Other financial assets	Cash and cash equivalents	Other financial liabilities	Total	Level 1	Level 2	Level 3	Total
					Rupe	ees in thousand					
Financial assets - measured at fair value											
Equity share - Qouted	8.1	81		-	-	-	81	81	-	-	81
Mutual funds - JS Growth fund	8.1	534					534	-	-		-
Mutual funds	8.2	134,372	-	-	-	-	134,372	-	-	-	-
Financial assets - not measured at fair value	ł										
Debt securities	9	-	55,362	-	-	-	55,362	-	-	-	-
Loans and other receivables	10	-	-	35,063	-	-	35,063	-	-	-	-
Insurance / reinsurance receivables Reinsurance recoveries against outstanding	11	-	-	122,451	-	-	122,451	-	-	-	-
claims	24	-	-	26,175	-	-	26,175	-	-	-	-
Prepayments	14	-	-	22,507	-	-	22,507	-	-	-	-
Cash and bank	15	-	-	-	9,332	-	9,332	-	-	-	-
		134,987	55,362	206,196	9,332	-	405,877	81	-	-	81
Financial liabilities - not measured at fair val Underwriting provisions:	ue*										
Outstanding claims (including IBNR)	24	-	-	-	-	35,472					
Long term deposits	19	-	-	-	-	62					
Insurance / reinsurance payables	20	-	-	-	-	41,059					
Unclaimed dividend		-	-	-	-	555					
Other creditors and accruals	21	-	-	-	-	12,148					
		-	-	-	-	89,296					

\* The fair value of these financial assets are not significantly different from their carrying amounts since these assets are either short 'term in nature or are frequently repriced to market rate.

Fair value of investments in associates using level 1 for the year ended is as follows:

# Financial asset - Measured at fair value using level 1 2021 2020 Rupees in thousand Investments in associates 418,953 773,479

#### 40. Capital risk management

The Company's objective when managing capital is to safeguard the Company's ability to continue as a going concern and meet the regulatory, solvency and paid-up capital requirements so that it can continue to provide returns for shareholders and benefits for other stakeholders.

The Company manages its capital structure by monitoring return on net assets and makes adjustments to it in the light of changes in economic conditions. In order to maintain or adjust the capital structure, the Company may adjust the amount of dividend paid to shareholders or issue new shares.

THE UNIVERSAL INSURANCE COMPANY LIMITED	76	SECURITY	-	SERVICE	-	PROSPERITY	
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41.	Statement of solvency Assets as disclosed in the statement of financial position as at December 31, 2021	('Rupees in thousand)
	Property and equipment	155,443
	Investment property	35,316
	Investments in associates	371,139
	Investments - equity securities	111,045
	- debt securities	55,169
	Loans and other receivables	33,125
	Insurance / reinsurance receivables	89,830
	Reinsurance recoveries against outstanding claims	37,433
	Deferred commission expense Deferred taxation	7,254
		55,999
	Taxation - payments less provisions	8,469 10,228
	Prepayments Cash and bank balances	19,228 13,398
	Total Assets (A)	992,848
	In-admissible assets as per the following applicable clauses	002,040
	of section 32(2) of the Insurance Ordinance, 2000 (the Ordinance)	
	Prepayments, loans and advances - (d)	2,330
	Investments in associates - (g)	371,139
	Deferred taxation - (j)	55,999
	Vehicles - (u)(i)	4,749
	Office equipments and computers - (u)(ii)	2,066
	Furniture and fixtures - (u)(iii)	643
	Investments in equity securities - (v)	36,852
	Total in-admissible assets (B)	473,778
	Total admissible assets (C = A - B)	519,070
	Liabilities as disclosed in the statement of	
	financial position as at December 31, 2021 Underwriting provisions	
	Outstanding claims including IBNR	46,833
	Unearned premium reserves	48,384
	Unearned reinsurance commission	3,337
	Long term deposits	124
	Insurance / reinsurance payables	43,557
	Unclaimed dividends Other creditors and accruals	555
	•	<u>9,814</u> 152,604
	Total Liabilities (D)	
	Total net admissible assets(E = C - D)Minimum solvency requirement (higher of the following)	366,466
	Method A - under section 36(3)(a) of the Ordinance <b>150,000</b>	
	Method B - under section 36(3)(b) of the Ordinance 15,041	
	Method C - under section 36(3)(c) of the Ordinance 9,522	150,000
	Excess of net admissible assets over minimum requirements	216,466
	THE UNIVERSAL INSURANCE COMPANY LIMITED 77 SECURITY – SERVICE – PRO	SPERITY



42.	Number of employees	2021	2020
	Number of employees as at December 31,	28	26
	Average number of employees during the year	27	26

#### 43. Provident Fund relating disclosures

The Company, during the perceding year, had established employees provident fund and duly recognised by the FBR. The following information is based on the un-audited financial statements of the provident fund for the period ended December 31, 2021:

		2021	2020	
		Rupees in	thousand	
Size of the fund	:	12,703	8,093	1
Cost of investments made		8,300	4,900	
Fair value of investments		8,788	5,011	
	% of			% of
	investment			investment
Percentage of investments made	69			62
The break-up of cost of Investments is as follows:				
Mutual funds	100	8,300	2,400	49
Bank deposit - TDR		-	2,500	51
	100	8,300	4,900	100

Investments out of the provident fund have been made in accordance with the requirements of section 218 of the Companies Act, 2017 and the rules formulated for this purpose.

#### 44. Subsequent events

There are no subsequent events that need to be disclosed for the year ended December 31, 2021.

#### 45. Corresponding figures

Corresponding figures have been re-arranged and re-classified, wherever necessary, for the purpose of comparison; however, no material re-arrangements and reclassifications have been made in these financial statements.

#### 46. Date of authorisation for issue

These financial statements were authorised for issue on 31 March 2022 by the board of directors of the Company.





### PATTERN OF SHAREHOLDING AS ON DECEMBER 31ST 2021

Number of	Shareho	ldings	Total Number of	Percentage of	
ShareHolders	From	То	Share Held	Total Capital	
280	1 -	100	6,233	0.01	
164	101 -	500	50,183	0.10	
90	501 -	1000	70,057	0.14	
242	1001 -	5000	591,846	1.18	
54	5001 -	10000	381,164	0.76	
28	10001 -	15000	342,121	0.68	
13	15001 -	20000	235,021	0.47	
5	20001 -	25000	113,175	0.23	
6	25001 -	30000	159,355	0.32	
5	30001 -	35000	168,918	0.34	
3	35001 -	40000	109,931	0.22	
3	40001 -	45000	124,602	0.25	
3	45001 -	50000	150,000	0.30	
1	55001 -	60000	60,000	0.12	
1	75001 -	80000	75,728	0.15	
3	80001 -	85000	248,576	0.50	
2	85001 -	90000	181,075	0.36	
1	90001 -	95000	93,075	0.19	
2	95001 -	100000	195,181	0.39	
2	105001 -	110000	216,086	0.43	
1	145001 -	150000	148,500	0.30	
1	155001 -	160000	158,136	0.32	
1	175001 -	180000	177,028	0.35	
1	275001 -	280000	276,226	0.55	
1	295001 -	300000	297,861	0.60	
1	400001 -	405000	403,500	0.81	
1	415001 -	420000	415,237	0.83	
1	450001 -	455000	452,500	0.91	
1	500001 -	505000	503,694	1.01	
1	610001 -	615000	613,203	1.23	
1	42980001 -	42985000	42,981,788	85.96	
919			50,000,000	100.00	

#### CATEGORIES OF SHAREHOLDERS AS ON DECEMBER 31ST 2021

Sr. #	Categories	No. of Shareholders	Shares Held	Percentage
1	Executives	2	3,603	0.0072
2	Directors, Chief Executive Officer, and their spouse and minor children	7	1,031,244	2.0625
3	Associated Companies, Undertakings and Related Parties	1	42,981,788	85.9636
4	NIT and ICP	1	1,363	0.0027
5	Banks, Development Financial Instituations, Non Banking Financial Instituations	1	1,359	0.0027
6	Insurance Companies	1	22,243	0.0445
7	General Public (Local)	896	4,970,135	9.9403
8	Others	10	988,265	1.9765
	TOTAL:	919	50,000,000	100.0000
	THE UNIVERSAL INSURANCE COMPANY LIMITED 79 SECURITY -	- SERVICE	- PROSPERI	ТҮ



# DETAILED CATEGORIES OF SHAREHOLDERS

# AS ON DECEMBER 31ST, 2021

Sr. #	Name		Shares Held	Percentage of Capital
Exec	cutives			
1	Mr. Amir Raza		3,003	0.0060
2	Mr. Abdul Waheed Chaudhry		600	0.0012
		Running Total:	3,603	0.0072
Dire	ctors, Chief Executive Officer, and their spouse and m	ninor children		
1	Mr. Raza Kuli Khan Khattak		613,203	1.2264
2	Mr. Gohar Ayub Khan		40,234	0.0805
3	Mr. Ahmed Kuli Khan Khattak		276,226	0.5525
4	Mrs. Shahnaz Sajjad Ahmed		93,075	0.1862
5	Mr. Muhammad Imran Malik		3,003	0.0060
6	Mr. Haroon Ahmed Zuberi		2,500	0.0050
7	Mr. Khalid Kuli Khan Khattak		3,003	0.0060
		Running Total:	1,031,244	2.0625
Asso	ociated Companies, Undertakings and Related Parties	;		
1	Bibojee Services (Pvt.) Limited		42,981,788	85.9636
		Running Total:	42,981,788	85.9636
NIT a	and ICP			
1	Investment Corporation of Pakistan,		1,363	0.0027
		Running Total:	1,363	0.0027
Banl	ks, Development Financial Instituations, Non Banking	Financial Institu	uations	
1	Shirazi Investment (pvt) Limited,		1,359	0.0027
		Running Total:	1,359	0.0027
Insu	rance Companies			
1	Gulf Insurance Co Itd,		22,243	0.0445
		Running Total:	22,243	0.0445
Gen	eral Public (Local)		4,970,135	9.9403
Othe	rs			
1	AKD Securities Limited		403,500	0.8070
2	Fikrees (Private) Limited		2,500	0.0050
3	Sarfraz Mahmood (Private) Ltd.		1,000	0.0020
4	Maple Leaf Capital Limited		1	0.0000
5	Deputy Administrator Abandoned Properties Organizatio	on	37,431	0.0749
6	Cliktrade Limited		40	0.0001
7	Salim Sozer Securities (Pvt.) Ltd.		503,694	1.0074
8	Millwala Sons (Private) Limited		99	0.0002
9	Creative Capital Securities (Private) Limited		36,500	0.0730
10	NCC - Pre Settlement Delivery Account		3,500	0.0070
		Running Total:	988,265	1.9765
	Grand Total:		50,000,000	100.0000
~	eholders holding more than 5% shares:			
Shar	0			



# HEAD OFFICE EXECUTIVE / DEPARTMENTAL HEAD

Name	Designation	Telephone Office	Fax No.	
Mr. Gohar Ayub Khan	Chief Executive Officer	042-37311666	042-37230326	
Mr. Amir Raza	Principal Officer	042-37355579	042-37230326	
Mr. Ashfaq Ahmed	Chief Financial Officer	042-37243168	042-37230326	
Mr. Abdul Waheed Chaudhry	Head of Internal Audit	042-37355426	042-37230326	
Mr. Aftab Rashid	Chief Information Security Officer & Head of Grievance Dept.	042-37355426	042-37230326	
Mr. Liaqat Ali Shaukat	Company Secretary	042-37322813	042-37230326	
Mr. Muhammad Alyas	Compliance Officer & Head of Re-insurance	042-37238616	042-37230326	
Mr. Muhammad Imran Mahmood	Head of Underwriting & Claims	042-37355426	042-37230326	
Miss. Bushra Hina Mushtaq	Head of Risk Management	042-37311608	042-37230326	

## **BRANCHES / OFFICES**

Sr. No.	Branch / Office	Address	Ph No.	Fax No.
1	Principal Office, Karachi	3rd Floor Nelson Chamber I.I Chundrigar Road, Karachi	0334-3360326	0334-3360326
2	Dean Trade Center, Peshawar	Dean Trade Center, 145, 146 3rd Floor, Opposite State Bank of Pakistan Saddar Road, Peshawar Cantt.	091-5250081	091-5272246



# **Investor's Awareness**

As per direction of SECP vide their S.R.O. 924 (1)/2015 dated September 09, 2015 we are pleased to incorporate the following informational message on '**JumaPunji**' for investor's awareness in Annual Report of the Company for the year ended December 31, 2017.



THE UNIVERSAL INSURANCE COMPANY LIMITED



# FORM OF PROXY

I / W	'e							of
					b	eing a	member	(s) of The
Univ	ersal In	surance Comp	any Limit	ed and hold	er of		_Ordina	ry Shares
as	per	Registered	Folio	No./CDC	Participation	ID	and	Account
No				hereby	hereby appoint			of
							or failing	him / her
								of
								who is
also	memb	er of The Ur	niversal I	nsurance Co	ompany Limited	d vide	Registe	ered Folio
No./	CDC Pa	articipant's ID a	and Accou	unt No		a	as may /	our proxy
to vo	ote for	me / us and or	n my / ou	r behalf at t	he 62nd Annual	Gene	ral Meet	ing of the
Com	ipany t	o be held on	Friday 29	9th April, 20	22 at 10:30 a.r	n and	any adj	ournment
there	eof.		-	·				
Signed this day of			_ 2022.		AFFIX			
- 3							≡	
Signature					STAMP RS. 50/-			
Witn	iess:							
Sign	ature_			S	ignature			
Nam	ne			N	Name			
CNI	C No.:_			CNIC No.:				
Addı	ress			A	ddress			

#### **IMPORTANT:**

- 1. This form of Proxy duly completed must be deposited at the Company's Registered office The Universal Insurance Company Limited, 63-Shahrah-e-Quaid-e-Azam, Lahore not later than 48 hours before the time of holding the meeting.
- 2. A Proxy should also be a member of the Company.
- 3. CDC Shareholders and their proxies must attach an attested photocopy of their Computerized National identity Card or Passport with this Proxy Form.

دى يو نيورسل انشورنس تمپنى لم يشر يراكسي فارم میں / ہم \_\_\_\_\_ بحثیت ممبر دی یو نیورسل انشورنس کمپنی لمیٹڈ اور حامل عام حصص تعدادی \_\_\_\_\_ برطابق رجٹر فولیونمبر / سی ڈی سی شرکت کنندگان شناخت وا کاونٹ نمبر \_\_\_\_\_ بزریعہ ہذااپنی جانب سے مسمی \_\_\_\_\_ سکتم \_\_\_\_\_ سکتم \_\_\_\_\_ سکتم \_\_\_\_\_ سکتم \_\_\_\_\_ سکتم \_\_\_\_\_ کومقرر کرتا یاان کی عدم دستیابی کی صورت میں مسمی \_\_\_\_\_ کومقرر کرتا ۱ کرتی ہوں جو کہ یو نیورسل انشورنس کمپنی کمیٹڈ کے رجسڑ ڈ فولیونمبر اسی ڈی سی کے اکاؤنٹ نمبر \_\_\_\_\_ کے مطابق رُکن ہے جو ہماری غیر حاضری کی صورت میں ہمیں ما ہماری جانب سے 62 ویں سالا نہ اجلاس عام جو کہ بروز جمعہ 29 اپریل 2022 کو بوقت ضج 10:30 بجے ہوتا قراریایا ہے پااس کے سی بھی التوامیں میری/ ہماری جگہ شرکت کرےاورووٹ ڈ الے۔ دستخط بروز\_\_\_\_\_ بتاريخ\_\_\_\_\_ 2022 ريونيوٹکٹ -/50 روپے چسياں کريں وستخط:\_\_\_ گواہان: دستخط: – دستخط: – نام : \_\_\_ نام : \_\_\_\_\_ شاختي كاردنمبر: شاختي كاردنمبر: پ**ت**ە: \_\_ پ**ن**ه: \_\_ اہم نوٹ: 1۔ ہر لحاظ سے کمل شدہ بیہ پرانسی فارم کمپنی کے رجٹرڈ آفس دی یو نیورسل انشورنس کمپنی کمٹید 63۔ شاہرا قائداعظم لا ہور پینچ جائیں جو میٹنگ کے منعقد ہونے کے48 گھنٹے سے لیٹ نہ ہو۔ 2\_ پراکسی لگانے دالے کیلئے ضروری ہے کہ وہ کمپنی کاممبر ہو۔ 3۔ ی ڈی تی شیرز ہولڈرزاوران کی براکسی لگانے والوں کیلئے ضروری ہے کہ وہ اس پراکسی فارم کے ساتھا پنی تصدیق شدہ قومی شناختی کارڈیا پاسپورٹ کی کا پي لگائيں۔